



# Service and maintenance contracts for Conergy IPG C Central Inverters

Central inverters are the core of every large photovoltaic system. Conergy has developed a comprehensive service concept so that your PV plant can achieve high returns over a long service life. The Conergy maintenance and service contracts offer maximum planning and investment security. Conergy takes care of all maintenance work and can also be responsible for plant monitoring if requested. Even the plant's yield can be guaranteed! Choose premium service – Conergy service contracts.



### Service products from Conergy. Perfectly tailored for Conergy central inverters.

- | Maximum planning and investment security
- | Flexible terms, up to 20 years
- | Different service levels provide the right service solution for your special system
- | Guaranteed technical availability

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Conergy service and maintenance contracts		
Service level	1	2
<b>Type</b>	Maintenance contract on a time and material basis	Full maintenance contract with 97 % availability guarantee
<b>Term</b>	20 years, can be terminated at any time	
<b>Maintenance</b>	Every 2 years; incl. wear parts, travel costs and expenses	
<b>Service</b>	Agreed on an order by order basis only, billing on a time and material basis	Spare parts and labour, travel costs and expenses included
<b>Spare parts</b>	Spare parts as per price list	All spare parts included
<b>Hotline</b>	Monday to Friday, 8 am – 6 pm	
<b>Plant management</b>	Not included	
<b>Fault messages</b>	Reported by customer	
<b>Availability guarantee</b>	None	97 % average in a 4-year period
<b>Compensation if less than stated availability</b>	None	Yes