

Installation Manual

Internal/External Model BC3200RA BC3200RA5

To be installed and serviced only by an authorised person

This appliance is not suitable for use as a pool heater

The "authorised installing person" is responsible for:

- 1. Correct commissioning of this appliance.
- 2. Ensure unit performs to the specifications stated on the rating label.
- 3. Demonstrate operation of unit to customer before leaving.
- 4. Hand these instructions to customer.



This appliance must be installed in accordance with the manufacturer's installation instructions, AS5601, AS/NZS3500.4, AS3000 wiring regulations and all Local Building, Water and Gas fitting regulations.

Failure to install this appliance in accordance with these installation instructions may void warranty

In the interest of continued product improvement, Bosch reserves the right to alter these specifications without notice.



Service Department: 1300 30 70 37

www.bosch.com.au/hotwater

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Installation Manual

Robert Bosch (Australia) Pty. Ltd.

CONDENSING GAS WATER HEATER

<BC3200RA> (Indoor/Outdoor Installation) <BC3200RA5> (Indoor/Outdoor Installation)

Potential dangers from accidents during installation and use are divided into the following three categories. Closely observe these warnings, they are critical to your safety.



DANGER indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.
WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.
CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

WARNING: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.













- Requests to Installers
- In order to use the water heater safely, read this installation manual carefully, and follow the installation instructions.
- Failures and damage caused by erroneous work or work not as instructed in this manual are not covered by the warranty.
- Check that the installation was done properly in accordance with this Installation Manual upon completion.
- After completing installation, please hand the installation manual to the customer to retain for future reference.

DANGER Prior to initial start up, make sure that you fill the neutralizer unit with water. This is to prevent dangerous exhaust gases from entering the building. Failure to fill the neutralizer unit could result in severe personal injury or death.

Must use approved Bosch fluing. Refer page 12.

1. Included Accessories

The following accessories are included with the unit. Check for any missing items before starting installation.

Part	Shape	Q'ty	Part	Shape	Q'ty
Tapping Screw	DITITITI	5	Owner's Guide, Installation Manual (this document)		1 each

2. Optional Accessories

The accessories listed below are not included with the units, but may be necessary for installation.

Part	Shape	Q'ty	Part	Shape	Q'ty
Vertical Flue Terminal (*1)		1	Horizontal Flue Terminal (*1)		1
Main Controller (RCM3211)		1	Sub Controller (RCS3211)		2
Outdoor Vent Cap (VC-100C)		1	Quick Connect Cord	\$ O	1
System Controller		1			

Maximum two Sub controllers can be used. See P.25 for details.

(*1) Attach the seal ring included with the Flue Terminal (optional accessories) to the groove of exhaust side of equipment securely following precautions. Otherwise, a leakage of exhaust air is generated and it will cause CO poisoning.



3. Before Installation

A DANGER

Checkup

• Check the fixing brackets and exhaust vent yearly to make sure they do not need to be replaced. Do not install unit in a bathroom or other occupied room, installation in an improper location may cause failures or fire. In accordance with AS5601.



not get to scalding levels.



Do Not Use Equipment for Purposes Other Than Those Specified

• Do not use for other than increasing the temperature of the water supply, as unexpected accidents may occur as a result.

Check Water Supply Quality

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• If the water supply is hard, acidic or otherwise impure, treat the water with approved methods in order to ensure full warranty coverage.

4. Choosing Installation Site

* Locate the appliance in an area where water leakage from the unit or connections will not result in damage to the area adjacent to the appliance or to the lower floors of the structure. When such locations cannot be avoided, it is recommended that a suitable drain pan, adequately drained, be installed under the appliance. The pan must not restrict combustion air flow.

• Install the exhaust vent so that there are no obstacles around the termination and so that exhaust can't accumulate. Do not enclose the termination with corrugated metal or other materials.

- Avoid places where fires are common, such as those where petrol, benzene and adhesives are handled, or places in which corrosive gases (ammonia, chlorine, sulfur, ethylene compounds, acids) are present. May result in fire.
- Avoid installation in places where dust or debris will accumulate. Dust may block the air-supply opening, causing the performance of the device fan to drop and incomplete combustion to occur as a result.
- Avoid installation in places where special chemical agents (e.g., hair spray or spray detergent) are used.
 Ignition failures and malfunction may occur as a result.
- Carbon Monoxide Poisoning Hazard. Do not install this water heater in a mobile home, recreation vehicle or on a boat.

CAUTION

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- Install the water heater in a location where it is free from obstacles and stagnant air.
- Consult with the customer concerning the location of installation.
- Do not install the water heater near staircases or emergency exits.
- Do not install the water heater where the exhaust will blow on outer walls or material not resistant to heat. Also consider the surrounding trees and animals.

The heat and moisture from the water heater may cause discoloration of walls and resinous materials, or corrosion of aluminium materials.

- Do not locate the vent termination directed towards a window or any other structure which has glass or wired glass facing the termination.
- · Avoid installation above gas ranges or stoves.
- Avoid installation between the kitchen fan and stove. If oily fumes or a large amount of steam are present in the installation location, take measures to prevent the fumes and steam from entering into the equipment.
- Install in a location where the exhaust gas flow will not be affected by fans or range hoods. See AS5601.
- Take care that noise and exhaust gas will not affect neighbours.
- Make sure that the location allows installation of the exhaust vent as specified.
- For outdoor installation, use the outdoor vent cap.
- Avoid installation where the unit will be exposed to excessive winds.
- Before installing, make sure that the vent termination will have the proper clearances according to AS5601, or your local authority.
- On combustible surfaces e.g. weatherboards etc. it is not required to install a fire proof back board.



Before installing, check for the following:

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The location of the flue terminal must comply with the clearances shown on this page. If you are unsure about clearances not indicated here, in general refer to AS5601, or your local authority. In Western Australia refer to the WA Office of Energy rules and regulations.

Flue outlet must be free from any combustible material.

Installation Instructions



CLEARANCES FOR FLUE TERMINAL (front of heater)

The location of the flue terminal must comply with the clearances shown on this page. If you are unsure about clearances not indicated here, in general refer to AS5601, or your local authority. In Western Australia refer to the WA Office of Energy rules and regulations.





Installation Instructions

6. Installation

Securing to the wall

- Installation must conform with all local building, water or Gas Regulations or AS5601.
- The weight of the device will be applied to the wall. If the strength of the wall is not sufficient, reinforcement must be installed to prevent the transfer of vibration.
- Do not drop or apply unnecessary force to the device when installing. Internal parts may be damaged and may become highly dangerous.
 - Install the unit on a vertical wall and ensure that it is level.



Filling the neutralizer unit with water

The neutralizer unit must be filled before connecting the vent pipe.

Filling the neutralizer unit before vent pipe installation.

DANGER Prior to initial start up, make sure that you fill the neutralizer unit with water. This is to prevent dangerous exhaust gases from entering the building. Failure to fill the neutralizer unit could result in severe personal injury or death.

Please follow one of the procedures described below to ensure that the neutralizer unit is filled with water.

1) Fill the neutralizer unit by pouring approx. 500ml of water into the exhaust accessory on the top of the appliance as illustrated below.

Or, if the vent pipe has already been installed:

2) After installing the drain pipe, make sure that the area around the appliance is well ventilated; open a window or a door if necessary. Then, operate the unit and verify that condensate is coming out of the drain pipe.

(During normal use of the water heater, condensate will begin to discharge from the drain pipe within 15 minutes of use. However, depending on the season and/or installation site conditions, it may take longer.)



7. Vent Pipe Installation (Indoor Installation Only)

Vent Piping

- · Use only Bosch vent materials.
- Follow the vent pipe manufacturer's installation instructions.

Pipe diameter	100mm	
No. of Elbows	Max. Straight Vent Length	
3	5m	
2	9m	
1	13m	

- Make the vertical section of the exhaust vent as short as possible.
- Maintain the same vent pipe diameter all the way to the end.

- Make sure vent pipe is gas tight and will not leak. Use heat resistant silicon sealant wherever necessary.
- Do not place any dangerous objects at the end of the exhaust vent.
- Steam (smoke) or water drops may come out from the end of the exhaust pipe. Select the location for the end of the vent so that steam is not visible, and the vent is not wet with dripping water.
- If snow is expected to accumulate, take care that the end of the pipe is not covered with snow or hit by falling lumps of snow.
- Use a maximum of 1m of straight vertical pipe before the first elbow.
- Minimum flue length 1 elbow (90 degree) + Flue Terminal.
- Consult the vent pipe manufacturer's installation instructions for chimney connections.
- Do not common vent or connect more than one appliance to this venting system.





BOSCH Installation Instructions





Installation Instructions

8. Gas Piping

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Follow the instructions from the gas supplier.

The appliance must be isolated from the gas supply piping system during any pressure testing of that system at test pressures in excess of 3.5 kPa.

The appliance and its gas connections must be leak tested before placing the appliance in operation.

The inlet gas pressure must be within the range specified. This is for the purposes of input adjustment.

In order to choose the proper size for the gas line, consult local codes and / or the AS5601.

Measuring Gas Pressure

In order to check the gas supply pressure to the unit, a tap is provided on the gas inlet. Isolate gas supply, then remove the hex head philips screw from the tap, and connect a manometer using a silicon tube.

All appliances must be operating when carrying out test.

In order to check the gas manifold pressure on the gas valve inside the unit. The pressure can be checked by removing the hex head philips screw and connecting a manometer with a silicon tube.



Refer to AS 5601 Installation Code or NZS 5261 : 2003 installation code for pipe sizing and details.

Ensure that the gas pipe size is correct. If undersized the appliance will not operate correctly For Natural Gas installations where the inlet pressure exceeds 1.5kPa an appliance regulator may be required.

SERVICE CALLS ARE CHARGEABLE FOR UNITS WITH INCORRECT PIPE SIZES OR BLOCKED GAS OR WATER FILTERS.

Installation Instructions

9. Water Piping

Installation and service must be performed by a qualified plumber. Observe all applicable codes.

This appliance is suitable for potable water applications. Do not use this appliance if any part has been underwater. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and gas control which has been under water.

If the water heater is installed in a closed water supply system, such as one having a backflow preventer in the cold water supply line, means shall be provided to control thermal expansion. Contact the water supplier or a local plumbing inspector on how to control this situation.

This pressure relief valve must be capable of an hourly J rated temperature steam discharge of 250 MJ/h. Multiple valves may be used. The pressure relief capacity must not exceed 1029 kPa. The relief valve must be installed such that the discharge will be conducted to a suitable place for disposal when relief occurs. No reducing coupling or other restriction may be installed in the discharge line. The discharge line must be installed to allow complete drainage of both the valve and the line.

Piping and components connected to the water heater shall be suitable for use with potable water.

Toxic chemicals, such as those used for boiler treatment, shall not be introduced into the potable water.

A water heater used to supply potable water may not be connected to any heating system or components previously used with a nonpotable water heating appliance.

When water is required in one part of the system at a higher temperature than in the rest of the system, means such as a mixing valve shall be installed to temper the water to reduce the scald hazard.

- Flush water through the pipe to clean out metal powder, sand and dirt before connecting it.
- Perform the following insulation measures for prevention of freezing.
- Take appropriate heat insulation measures (e.g., wrapping with heat insulation materials, using electric heaters) according to the climate of the region to prevent the pipe from freezing.
- Make sure that there are no water leaks from the cold and hot water supply pipes, then insulate the pipes completely.
- Be sure to also completely insulate the water supply valve and the cold and hot water connections on the water heater (refer to the figure on the right).
- Do not cover the water drain plug with insulation so that water in the pipe can be drained. (Refer to the figure in the right.)
- Use a union coupling for connecting the pipes to reduce the force applied to the piping.
- When feed water pressure is too high, insert a pressure reducing valve, or take water hammer prevention measure.
- Avoid using joints as much as possible to keep the piping simple.
- Avoid piping in which an air lock can occur.
- Use approved piping materials.
- If installing the unit on a roof (Above lower-level hot water supply):

If the unit is installed on a roof to supply water to the levels below, make sure that the water pressure supplied to the unit does not drop below 199 kPa. It may be necessary to install a pump system to ensure that the water pressure is maintained at this level.

Check the pressure before putting the unit into operation.

Failure to supply the proper pressure to the unit may result in noisy operation, shorter lifetime of the unit, and may cause the unit to shut down frequently.



BOSCH Installation Instr	uctions
 Supply water piping Do not use PVC, iron, or any piping which has been treated with chromates, boiler seal or other chemicals. Pipe sizing from the cold water supply should be sized according to local BY LAWS for water supply. If sludge or foreign matter is present in the water supply it is recommended that a separate filter/ strainer be fitted to the cold water supply line. A GATE VALVE OR BALL VALVE must be used on the cold water inlet to the water heater. THIS REQUIREMENT IS AN AUSTRALIA WIDE RE-QUIREMENT UNDER THE NATIONAL PLUMBING CODE. STOP TAPS OR COMBINATION STOP TAPS AND NON-RETURN VALVES ARE NOT TO BE USED. In order for the client to use the water heater comfortably, 200 to 1000 kPa of pressure is needed from the water supply. Be sure to check the water pressure. If the water pressure is low, the water heater cannot perform to its full capability, and may become a source of trouble for the client. Drain processing Expansion water may drop from the pressure relief valve and wet the floor. If necessary, provide drain piping or use a drain hose to remove the water. 	 Hot water piping Do not use lead, PVC, iron or any piping which has been treated with chromates, boiler seal or other chemicals. Keep the pipe lengths to a minimum, and make sure that the pipework is well insulated as correct performance of the appliance is dependent on properly insulated pipework. DO NOT FIT ANY VALVES OR RESTRICTORS TO THE OUTLET OF THE WATER HEATER. DO NOT FIT ANY OBSTRUCTION TO THE PRESSURE RELIEF LOCATED ON THE HOT WATER OUTLET CONNECTION. Use mixing valves with low water resistance. Use shower heads with low pressure loss. If necessary, use a pump or other means to ensure that the supply water pressure to the inlet of the heater does not fall below 199kPa when the maximum amount of water is being demanded.

After purging the air from the system using the hot water supply taps, remove the water inlet strainer located on the cold water supply inlet connection. Remove any debris from the filter and replace. When replacing the filter, do not over-tighten the "O" ring seal.

It is recommended that for sanitary fixtures use primarily for the purpose of personal hygiene, that a temperature control device be fitted (such as a tempering valve) as per AS3498.



No pressure reduction valve is required unless the water pressure exceeds 1000 kPa.



10. Condensate Piping

PLEASE FOLLOW LOCAL CODES ABOUT CONDENSATE PIPING.

- This water heater is a high efficiency, fully condensing appliance which produces condensate during
 operation. Therefore, it is necessary to install condensate piping. The water heater incorporates a collection, neutralization, and removal system which must be properly drained in order to ensure proper
 operation of this appliance.
- The water heater is supplied with a pre-installed condensate neutralization system. No additional neutralizer is required unless local code dictates otherwise.
- In order to drain the condensate, a 15mm (1/2" BSP) male thread fitting is provided at the base of the water heater.

DO NOT FIT ANY VALVES OR REDUCE THE SIZE OF THIS FITTING OR THE CONDENSATE PIPING TO LESS THAN 15mm (1/2" BSP).

- Use plastic pipe, such as PVC, for the drain line. Do not use steel, black iron, or any other material which can corrode when placed into contact with water.
- Keep the length of the drain pipe as short as possible.
- Horizontal runs must be sloped 1/50 downwards the drain.
- The end of the drain pipe must not be submerged in water or blocked in any way.
- Be sure to check that condensate is freely flowing from the drain piping after the system has been installed. Condensate will begin flowing out of the water heater within 15 minutes after operation has started.
- Take measures to prevent the condensate drain lines from freezing (insulation, heat tape, electric heaters, etc.).

Condensate piping to floor drain





Installation Instructions

11. Electrical Wiring

Consult a qualified electrician for the electrical work.



Do not connect electrical power to the unit until all electrical wiring has been completed.

This appliance must be electrically earthed in accordance with Electrical Authority Regulations.

Caution: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

Verify proper operation after servicing.

Field wiring to be performed at time of appliance installation.



Electrical Shock Hazard

Do not turn power on until electrical wiring is finished. Disconnect power before servicing. Failure to do so may result in death or serious injury from electrical shock.

• The appliance is equipped with a 1.8m cable with a three pinned earthed plug to be connected to 230/240VAC at 50 Hz.

The power consumption may be up to 175W. Use an appropriate circuit.

- The appliance requires a 240V in Australia and 230V in New Zealand, 50Hz general purpose outlet installed in a protected position adjacent to the appliance.
- If the power cord is damaged and requires replacement, use only an original spare part available from the manufacturer.
- Do not disconnect the power supply when not in use. When the power is off, the freeze prevention in the water heater will not activate, resulting in possible freezing damage.
- · Do not let the power cord contact the gas piping.
- Tie the redundant power cord outside the water heater. Putting the redundant length of cord inside the water heater may cause electrical interference and faulty operation.

Earth

· To prevent electrical shock, always plug power lead into an earthed point.



Electrostatic discharge can affect electronic components. Take precautions to prevent electrostatic discharges from personnel or hand tools during the water heater installation and servicing to protect product's electronic control.



Remote Controller

 Applicable 	Model
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Remote controller	Main	RCM3211

* Up to three remote controllers can be connected. Additional remote controllers cannot be connected by themselves.

• The remote controller must be installed in accordance with the installation manual enclosed in the package.

Temperature settings without remote controller.

The appliance BC3200RA is preset to 55°C and can be adjusted by connecting the connector of the harness to 50°C, 75°C, and 85°C. And it can be adjusted by programming the CPU on the PCB to 40°C, 60°C, and 65°C. BC3200RA5 is preset to 50°C and can be adjusted by connecting the connector or programming the CPU on the PCB to 40°C, and 42°C. Refer to the following for the setup method. When it set to 60°C or higher, the water is very hot, so make sure that a mixing valve is installed.

Modification procedure of temperature setting to 50°C, 75°C, and 85°C. (40°C and 42°C in case of BC3200RA5)

- 1. Disconnect electrical power to the water heater.
- 2. Remove the front cover of the water heater (4 screws).
- 3. Connect "WATER TEMPERATURE ADJUSTMENT CONNECTOR" tag connector to "A" or "B" or "85°C (50°C)" tag connector as shown on the right. (Refer to the table below)

	BC3200RA	BC3200RA5	Connector	
	55°C	50°C	Not connect	* Factory Default Setting
ſ	50°C	40°C	A	
ſ	75°C	42°C	В	
ſ	85°C	50°C	85°C (50°C)	

- 4. Replace the front cover of the water heater (4 screws).
- 5. Reconnect electrical power to the water heater

10 "A" tag "B" tag WATER TEMPERATURE ADJUSTMENT CONNECTOR tag "85°C (50°C)" tag

Installation Instructions

Modification procedure of temperature setting to 40°C, 60°C, and 65°C. (40°C in case of BC3200RA5)

1. Disconnect electrical power to the water heater.

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- 2. Remove the front cover of the water heater (4 screws).
- 3. Connect main controller RCM3211 with appliance.
- 4. Confirm "WATER TEMPERATURE ADJUSTMENT CONNECTOR" is not connected.
- 5. Reconnect electrical power to the water heater.
- 6. Press the [▲] or [♥] button on the remote controller prior to switching on the controller.
 Changes must be made within 10 minutes of the power being supplied to the unit . If the display does not switch to setting mode despite pressing the [▲] or [♥] buttons, unplug the power and repeat the above procedure.
- 7. The item number and data are shown as well as "Maintenance". (Initial setting for the item number is "99".)
- 8. When the [▲] button is pressed, the "99" displayed will change to 10, 11,, 1F, 20, 21, etc..., and conversely when the [▼] button is pressed, the "99" displayed will change to 10, FF, FE, FD, FC, 27, etc....
- 9. 11 and 12 are set as per procedure 7. When the setup switch is pressed, "ON" or "OFF" blink.

BC3200RA	BC3200RA5	11	12
55°C	50°C	OFF	OFF
60°C	40°C	ON	OFF
65°C	40°C	OFF	ON
40°C	40°C	ON	ON

* Factory Default Setting

- 10. Press [] button to switch between ON and OFF.
 - Note: The setting changes can be cancelled by pressing the Power On/Off button before confirming the settings, or if the unit is left alone for ten minutes without confirming the settings. If the default setting needs to be changed again, disconnect the electrical power to the unit, reconnect it and follow this procedure again.
- 11. Once setup is complete, press the [▲] and [▼] buttons simultaneously for at least five seconds while the item number is blinking. Once completed, a buzzer sounds. (The modified setup will not be recorded unless this step is performed.)



Installation Instructions

Connecting Remote Controller Cord to Unit

- Keep the remote controller cord away from the freeze prevention heaters in the unit.
- Tie the redundant cord outside the water heater. Do not put the extra length inside the equipment.
 The maximum cord length for the remote controller shall be 100 m. If two remote controllers are installed, the maximum cord length for each shall be 50 m.
- Use a Y type terminal with a resin sleeve. (Without the sleeve, the copper wire may corrode and cause problems).
- Be sure to hand tighten when screwing to the terminal block. Power tools may cause damage to the terminal block.

Remote controller cord

- Use an optional cord for the remote controller.
- Install according to the National Electrical Code and all applicable local codes.
- <u>The cord must not be laid in series from one</u> remote controller to another.
 [One cord must be used per remote controller (and for optional items other than remote controllers).]



Remote controller cord

- 1. Make sure that sufficient cord protrudes from the wall to enable connection to the terminal block by the remote controller cord.
- 2. Make sure that the power is not plugged in.
- 3. Remove the front cover of the appliance. (four screws)
- 4. Insert the cord for the remote controller through the electric cable connection hole to the appliance, and connect the Y-shaped terminal to the terminal block for the remote controller cord.
- 5. Secure the remote controller cord with a clamp.
- 6. Replace the front cover.
- * If additional remote controllers / optional remote controllers are used, up to two cords can be connected jointly to a terminal block. If three cords are connected, press the three cords together into one and then connect it to the terminal block.



BOSCH Installation Instructions (An optional connection cord is required for Connection between the quick connect cable and appliance simple linkage of two appliances.) - Caution -The wiring colors of the connector on one of the appliances to be connected differ from the wiring colors of the connection cord. 1.Red 1.Red 1.White 1.Red * It makes no difference whether the remote 2.Black 2.Black 2.Green 2.Black controller is connected to appliance A or B. 3.White 3.White 3.Red 3.White 4.Green 4.Green 4.Black 4.Green 5.Blue 5.Blue 5.Blue 5.Blue 6.Blue 6.Blue 6.Blue 6.Blue € Ð €⊓ Ð A В Connection cord Tag: "Connection cord Z shield: 2 A

Carry out the following if two appliances are to be linked.

- 1. Turn off power to the appliances.
- 2. Remove the front cover of the appliance. (Four screws)
- 3. Introduce the connection cord through the electric cable connection hole to the appliance.
- 4. Connect the connector for the connection cord and the connector for the appliance to be linked.
- 5. Attach the earth from the connection cord to the terminal block. (If not earthed, it may operate erroneously due to interference, etc.)
- 6. Secure the connection cord with the clamp.
- 7. Replace the front cover.



12. Quick Connect Multi System Installation

• The Quick Connect Multi System allows the installation of two units together utilizing only the Quick Connect Cord.



Installation Instructions

13. Maintenance

Periodically check the following to ensure proper operation of the water heater.

- The venting system must be examined periodically by a qualified service technician to check for any leaks or corrosion.
- The burner flame must be checked periodically for a proper blue color and consistency.
- If the flame does not appear normal, the burner may need to be cleaned.
- If the burner needs to be cleaned, it must be performed by a qualified service technician.
- · Do not obstruct the flow of combustion and ventilation air.
- The pressure relief valve must be operated once a year to ensure that it is functioning properly and there is no obstruction. Turn the power off to the unit before opening the relief valve, and make sure that water draining out of the valve will not cause any damage.
- If the relief valve discharges periodically, it may be due to thermal expansion in a closed water system. Contact the water supplier or a local plumbing inspector on how to correct this situation. Do not plug the relief valve.
- See Operation Manual for further maintenance.
- Warning: There is a scald potential if the output temperature is set too high.
 - Should overheating occur, or the gas supply fail to shut off, turn off the manual gas control valve to the appliance. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

Periodically check and clean the filter inside the cold water inlet of the unit.

14. Trial Operation

The installer should test operate the unit, explain to the customer how to use the unit, and give the owner this manual before leaving the installation.

- Preparation (1) Open a hot water fixture to confirm that water is available, and then close the fixture.
 - (2) Open the gas supply valve.
 - (3) Turn on the power supply. Using the remote controller, turn on the Power On/Off button (the Operation lamp will turn on).
- (1) Open a hot water fixture and confirm that the Burner On lamp comes on, and that hot water is being produced. (If necessary, repeat until the air in the gas piping is bled out).
 * White smoke may be noticed from the exhaust vent during cold weather. However, this is not a
 - malfunction of the unit.
 - * If an "11" error code appears on the remote controller, turn the unit off and then back on again, and then open a hot water fixture again.
- (2) Change the temperature setting on the remote controller and check that the water temperature changes.
- If the water heater does not operate normally, refer to "Troubleshooting" in the Operation Manual.
- * After the trial operation, clean the filter in the cold water inlet.
- If installed with a quick connect multi-system>
- Turn the system power ON with the remote controller.
- Slowly open a hot water fixture and check that the units ignite sequentially. Check to see that the hot water temperature is the same as the temperature displayed on the remote controller (*1)

[Method of switching the main operation appliance] * If both units do not ignite, switch which unit will ignite first by pressing the Max. or Min. Mani-fold Pressure Set Button on the circuit board. (*2)

Unit A Ignites Unit B Doesn't Ignite Press Max. or Min. Manifold Pressure Set Button on Unit B Unit A Doesn't Ignite Unit B Ignites

Installation Instructions

- * If an 11 or F11 error code flashes on the remote controller, Push the Power Button on the remote controller off and on 2 -3 times.
- * If (*1) and (*2) cannot be done, the Quick Connect Cord may not be properly connected. Check that the cord is properly connected.



Handling after trial operation

• If the unit will not be used immediately, close off all gas and water shutoff valves, drain all of the water out of the unit and the plumbing system to prevent the unit and system from freezing, and bleed the gas out of the gas line.

Freezing is not covered by the warranty.



A fire or explosion may result if these instructions are not followed, which may cause lose of life, personal injury or property damage.

Lighting Instructions

This water heater does not have a pilot. It is equipped with an ignition device that automatically lights the burner.

Do not try to light the burner by hand.

- 1. Read the safety information in the installation manual or on the right side of the water heater.
- 2. Turn off all electrical power to the unit.
- 3. Do not attempt to light the burner by hand.
- 4. Turn the gas control manual valve (external to the unit) clockwise to the off position.
- 5. Wait five minutes to clear out any gas. If the smell of gas remains, stop, and follow the instructions on page 3 of Owner's Guide.
- 6. Turn the gas control manual valve counterclockwise to the on position.
- 7. Turn on electric power to the unit.
- 8. The unit will now operate whenever hot water is called for. If the unit will not operate, follow the shutdown instructions and call a service technician.

Shutdown Instructions

- 1. Stop any water demand.
- 2. Turn off electric power.
- 3. Turn the gas control manual valve clockwise to the off position.

Should overheating occur, or the gas supply fail to shut off, turn off the manual control valve to the appliance.



15. Dimensions





--- Note ----

Remote Controller RCM3211

Installation Guide

For Installers:

Read this installation guide carefully before carrying out installation.

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Do not connect power to the water heater before the remote controller has been properly installed.

(1) Remove the decorative cover.(The decorative cover is attached very simply.)

Connect the Y-shaped terminal to the terminal block at the back of the remote controller.

* In the case of exposed wiring (attachment to the wall), first open up the cord intake on the main remote controller body using pliers. (Take care not to damage the board in the process.)



(2) Position the holes (diameter: 6 mm X depth: 25 - 30 mm) to secure the remote controller for the kitchen, and knock in all the raw plugs. Next, secure it using oval-headed wood screws.

* The screws must be tightened manually, and the remote controller secured properly without rattling.



(3) Replace the decorative cover.



