

Market Update - New Procedures for Warranty Registration

From June 2012, the Warranty Card previously included in the packaging for all Dux water heaters will be phased out.

There will be several methods of registering warranty moving forward. These are shown below as well as on the back page of each product's Owner's Manual (included with every product):

1. Visit **www.dux.com.au/warranty**
2. Call 1300 365 115 and register your details with the Dux After Sales team
3. Scan the QR code using a smart phone which will direct customers straight to the warranty registration system

The white sticker previously adhered to the warranty card showing the system's Serial Number and Model Number will now be placed on the back cover of the product's Owners Manual.

If you have any questions please call 1300 365 115, or your local Dux Account Manager.

*Back page of an
Owner's Manual
showing QR code and
registration methods*


Owner's Manual - Dux Electric Boosted Solar



Electric Boosted Solar Water Heater

For advice, repairs and service, call:
1300 365 115 (Australia)
0800 729 389 (New Zealand)

Please Register Your Water Heater

Please take a moment to fill out your details for warranty registration at:
www.dux.com.au/warranty

or use your smartphone to scan this code:



This will ensure all your current details are registered with us for prompt warranty service if required.



Preventative Maintenance

Maintaining your hot water system will help extend its lifespan and reduce running costs.

Please register for preventative maintenance at:
www.dux.com.au/maintenance

Serial Number


GWA
Smarter Solutions
H3161 025248 Rev. C

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