



**Hydronic boiler manufacturer's warranty terms & conditions (continued)**

Any service call costs incurred by the owner of the boiler for any matter not covered by the terms of this warranty will not be reimbursed by Bosch, even if such costs are incurred during the warranty period. Repair or replacement of the boiler or any parts under this warranty does not lengthen or renew the warranty period. This warranty is not transferable and is only offered to the original purchaser of the boiler. This warranty only applies to Bosch hydronic boilers purchased and used in Australia and New Zealand.

**WARRANTY EXTENSION OPTION:** This warranty may be extended from 1 year to 2 years at no additional cost if the warranty is registered with Bosch within 30 days of the date of installation, as follows: (1) online at [www.bosch.com.au/hotwater](http://www.bosch.com.au/hotwater) (Australia) or [www.bosch.co.nz/hotwater](http://www.bosch.co.nz/hotwater) (New Zealand) OR (2) by completing the enclosed warranty card and returning it to Bosch. All warranty periods commence on the date of installation of the appliance.

**IMPORTANT NOTE:** This warranty does not affect any of your statutory rights. This warranty is provided in addition to any statutory rights, warranties or guarantees imposed or implied by any applicable law.

**PRIVACY:** A customer's personal information collected during warranty registration may be used for the provision of customer support, for the provision of information about products and services and for other marketing activities undertaken by Bosch and their business partners within or on behalf of Bosch ('Purpose'). Bosch is committed to protecting the privacy of its customers' personal information and will act in compliance with the National Privacy Principles and Privacy Act 1988 (Cth). Bosch will not forward customers' personal information to third parties other than for the Purpose. A customer can object at any time to the use of their personal information for the Purpose. Bosch will cease to use a customer's personal information accordingly if an objection is made.

## Register to extend your manufacturer's warranty period on your new Bosch hydronic boiler – for even more peace of mind.

Your Bosch hydronic boiler comes with a 1 year manufacturer's warranty. You are invited to extend your warranty from 1 year to 2 years: simply register with Bosch online or complete and return this warranty card. **The registration must occur within 30 days of the date of installation.**

**To register online, visit: [www.bosch.com.au/hotwater](http://www.bosch.com.au/hotwater) (Australia) or [www.bosch.co.nz/hotwater](http://www.bosch.co.nz/hotwater) (New Zealand)**

**Bosch hydronic boiler.**  
Extended warranty.

**BOSCH**

Invented for life

**COMPLETE THE FORM BELOW TO REGISTER YOUR WARRANTY OR REGISTER ONLINE  
AT [WWW.BOSCH.COM.AU/HOTWATER](http://WWW.BOSCH.COM.AU/HOTWATER) OR [WWW.BOSCH.CO.NZ/HOTWATER](http://WWW.BOSCH.CO.NZ/HOTWATER)**

In order to register your warranty it is essential that this card is completed in full before it is returned

TO BE COMPLETED BY THE HOUSEHOLDER	INSTALLER
PLEASE COMPLETE IN CAPITAL LETTERS IN BLACK INK	PLEASE COMPLETE IN CAPITAL LETTERS IN BLACK INK
STATUS (Please tick) OWNER <input type="checkbox"/> TENANT <input type="checkbox"/> HOUSING ASSOCIATION <input type="checkbox"/>	DATE OF INSTALLATION <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Title: <input type="text"/>	IS THIS A REPLACEMENT <input type="checkbox"/> OR NEW INSTALLATION <input type="checkbox"/> (Please tick)
First name: <input type="text"/>	Company: <input type="text"/>
Surname: <input type="text"/>	First name: <input type="text"/>
Address 1: <input type="text"/>	Surname: <input type="text"/>
Address 2: <input type="text"/>	Address 1: <input type="text"/>
Address 3: <input type="text"/>	Address 2: <input type="text"/>
Town: <input type="text"/>	Address 3: <input type="text"/>
State: <input type="text"/>	Town: <input type="text"/>
Postcode: <input type="text"/>	State: <input type="text"/>
Country: <input type="text"/>	Postcode: <input type="text"/>
Tel: <input type="text"/>	Country: <input type="text"/>
Email: <input type="text"/>	Tel: <input type="text"/>
	Email: <input type="text"/>
	MERCHANT/SUPPLIER OF BOILER <input type="text"/>
	LICENCE NO. <input type="text"/>
	MODEL <input type="text"/>
	WHAT WAS THE SYSTEM CLEANSER USED?
	FERNOX <input type="checkbox"/> SENTINEL <input type="checkbox"/> OTHER <input type="checkbox"/> <input type="text"/>
	WHAT WAS THE SYSTEM INHIBITOR USED?
	FERNOX <input type="checkbox"/> SENTINEL <input type="checkbox"/> OTHER <input type="checkbox"/> <input type="text"/>

FOR INTERNAL USE ONLY

**Your Bosch hydronic boiler comes with a 1 year manufacturer's warranty. You are invited to extend your warranty from 1 year to 2 years\*. Simply register with Bosch online or complete and return this warranty card. The registration must occur within 30 days of the date of installation.**

- **By post** – Please send your completed card to: Robert Bosch (Australia) Pty Ltd, TT/SAU-ASA, Locked Bag 66, Clayton South, VIC 3169, Australia.
- **On-line** – you can register on our website: [www.bosch.com.au/hotwater](http://www.bosch.com.au/hotwater) (Australia) or [www.bosch.co.nz/hotwater](http://www.bosch.co.nz/hotwater) (New Zealand)

**If you would like to discuss your Bosch hydronic boiler further please call our Customer Contact Centre on 1300 30 70 37 (Australia) or 0800 54 33 52 (NZ).**

*\*To qualify for your free 2 year warranty you must register by one of the above methods within 30 days of your Bosch hydronic boiler's installation.*

**Hydronic boiler manufacturer's warranty terms & conditions**

Robert Bosch (Australia) Pty Ltd (Bosch) offers, at its option, to repair or exchange (free of material and labour charges) this Bosch hydronic boiler which are proven to Bosch's reasonable satisfaction to be faulty or defective in manufacture or materials for one year in accordance with the following conditions:

The boiler must have been installed by an authorised and licensed installer. Proof may be required of the date of installation and correct commissioning of the boiler has been carried out to Bosch's satisfaction. Warranty claims must be in writing stating the model, serial number, date of installation, together with proof of purchase and a full description of the problem. Any warranty calls must be conducted by an authorised Bosch service agent. Invoices for attendance and repair of the boiler by third parties not authorised by Bosch will not be accepted for payment by Bosch. This warranty excludes any damage or failure caused by faulty installation, neglect, misuse, accidental or non-accidental damage, failure to follow instructions, use of unauthorised repairs or parts, or use of the boiler for purposes other than which it was designed (such as commercial use). This warranty does not include costs of consumables or accessories, wear and tear, normal or scheduled maintenance, damage to property, personal injury, direct or indirect loss, consequential losses or other expenses.

**Please turn over for further warranty terms and conditions.**