Owner's Manual

prodigy 5®

5 Star Gas Hot Water Heater

Models: 330T
360T

Installation Details

Owner's Information

Warranty

For advice, repairs and service, call:

1300 365 115 (Australia)
0800 729 389 (New Zealand)

Carefully remove all packaging and transit protection from the heater before installation. Dispose of the packaging responsibly using re-cycling facilities where they exist.

Specifications and materials may change without notice.
Effective for all Prodigy 5 water heaters manufactured and sold after 1st December 2007.

H1651 1651 Rev. G

Owner's Manual – Prodigy 5

Contents

Owner's Manual – Prodigy 5

Welcome To Dux Hot Water

Your decision to purchase a Dux Hot Water system will reward you for many years to come.

Since 1915, the Dux range has seen continuous research and development, resulting in many breakthroughs in the efficiency, reliability and longevity of hot water systems.

Dux water heaters are manufactured in Australia in a state-of-the-art facility, using a Quality Endorsed Company production system.

This is your assurance that you have purchased the highest quality water heater available, one that will provide continuous hot water for all your needs – safely, economically, and for many years to come.

To be upfront about it, we want Dux to be your brand of choice. So you can depend on us to provide more than just a hot water system.

You can rely on Dux products and choose them with confidence. We'll make sure you have the information, the quality and the innovation you're looking for, including the latest energy-saving alternatives. If you should ever have a problem – and we'll bet you won't – you'll find that we're easy to get hold of, friendly to talk to and quick to act. Our service is all about providing anything you need as soon as you need it.

Go with Dux and you'll have a dependable, economical, efficient hot water system designed to perform well, year after year. And that's a promise.

Installation Details

Outdoor Tank Installation
The water heater must be installed outdoors, with the minimum clearances as shown in the figure below.

We recommend a plinth be installed under the water heater where the water heater is subjected to wet conditions.

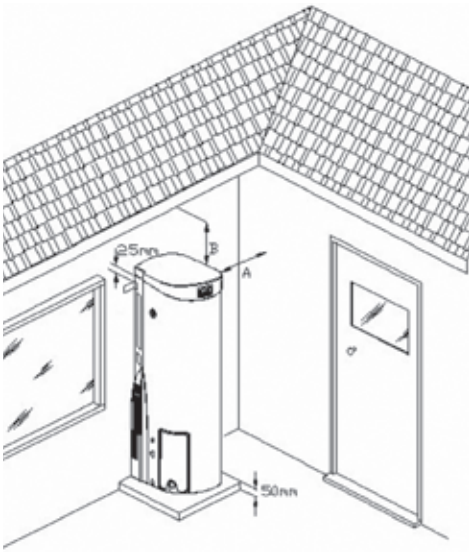
Minimum clearance around the windows and doors must be maintained – refer to AS 5601.

Location
The water heater should be located as close as possible to the most frequently used hot water outlet. Ensure that the data label is clearly visible and that there is adequate access for servicing the unit.

Note: All models are equipped with a sacrificial anode, accessible through the top cover. Allow 50% of the height of the water heater for clearance above to replace the anode.

A properly drained overflow tray must be used where property damage could occur from water spillage. (See AS/NZS3500.4.2 for further details). Warranty does not cover consequential damage due to heater leakage.

The water heater should be installed OUTDOORS with the minimum clearances as shown in the figure below. The water heater should be installed on a level, fireproof plinth at least 50mm above the surrounding ground level. Position the two wall brackets 25 mm below the lip of the lid and secure them so that they are protruding approximately 10mm beyond the back of the heater. Position the unit in place and secure the brackets to the wall (as per figure below).



A = 500mm B=300mm min
For further details, refer to
AS 5601 – Gas Installation Code

Installation Details

Installation Requirements
This water heater must be installed by a licensed tradesperson, and in accordance with:

- AS/NZS3500.4 "National Plumbing and Drainage Code Hot Water Supply Systems – Acceptable Solutions".
- AS5601/AG601 "Gas Installations".
- Local authority regulations.
- Outside Australia and New Zealand, please refer to local plumbing and building codes and regulations.
- Notice to Victorian customers from the Victorian Plumbing Industry Commission – this water heater must be installed by a licensed person as required by the *Victorian Building Act* (1993). Only a licensed person will give you a compliance certificate, showing that the work complies with all the relevant Standards and only a licensed person will have insurance protecting their workmanship for 6 years.

Safety
This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children and animals should be supervised to ensure that they do not interfere with the appliance.

Plumbing Connections

Pressure & Temperature Relief Valve

The Pressure & Temperature Relief Valve is supplied loose with the water heater. The valve rating is:

All Models – 1400kPa

The PTR valve must be installed directly into the top socket marked "RELIEF VALVE". The drain line from this valve must run in a continuously downward direction in a frost-free ambient position with the discharge end left open to atmosphere permanently.

The PTR Valve is not intended to enable connection of the water heater to supplementary energy sources such as solar panels or slow combustion stoves (refer AS/NZS 3500.4 for guidance on these types of installations).

Open the PTR Valve for approximately 10 seconds by lifting the lever on the valve to ensure water is relieved to waste through the relief drain pipe. Lower lever gently and check that it closes correctly.

The PTR Valve must not be tampered with or removed. The water heater must not be operated unless this valve is fitted and in working order.

The PTR Valve should be checked for adequate performance or replaced at intervals not exceeding 5 years, or less in areas where local regulations apply.

Important: The PTR Valve and its drain outlet pipe must not be sealed or blocked. It is normal for the PTR valve to leak a small amount of water during heating cycles.

Danger

Failure to operate the relief valve easing lever at least once every six (6) months may result in a problem with the water heater and in some cases the tank may explode.

Warning: A separate drain line must be run for this relief valve. It is not permitted to couple drain lines from relief valves into a single common drain line.

Note: Brass plugs are supplied with the water heater to plug off the unused fittings. Ensure that a sealing material is applied to the plugs to prevent leaking.

Cold Water Connection

An approved isolating valve, non return valve, line strainer (optional but recommended), and union must be fitted between the supply main and either of the RP¾/20 sockets marked "Inlet" at the bottom of the water heater. All fittings must be approved by the relevant Authority. See the diagram on page 5 for details.

Note for S.A. and W.A.: It is a state requirement that a pressure relief valve be fitted on the cold water supply line between the non return valve and the water heater. See the diagram on page 5 for details.

Plumbing Connections

Hot Water Connection

The hot water pipe should be connected to either of the RP¾/20 sockets marked OUTLET at the top of the unit. For the most economical operation of the water heater, it is recommended that all hot water lines are insulated. Please check local regulations regarding the use of hot water supply pipework that are not made of copper.

Insulation of Pipes

All hot water pipes **must** be insulated with UV stabilized insulation suitable for solar working temperatures, e.g. Armaflex Insulation.

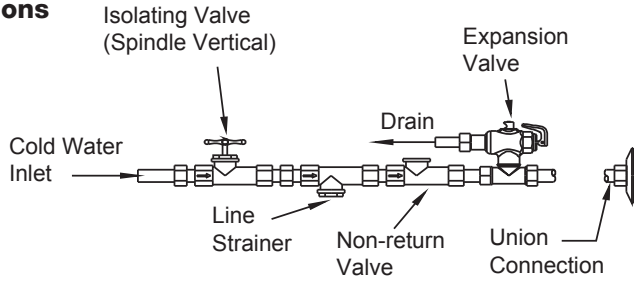
Temperature Protection

Water heaters can produce very hot water. To reduce the risk of scald injury, it is mandatory under the requirements of Australian Standard AS/NZS3500.4.2 that a suitably approved temperature control device be fitted to the hot water supply to outlets used primarily for personal hygiene. This valve should be checked at regular intervals to ensure its operation and settings remain correct.

Note: This water heater is supplied with a tempering valve. Install the valve according to the manufacturer's recommendations. Any adustments to the valve should be made according to the manufacturer's recommendations.

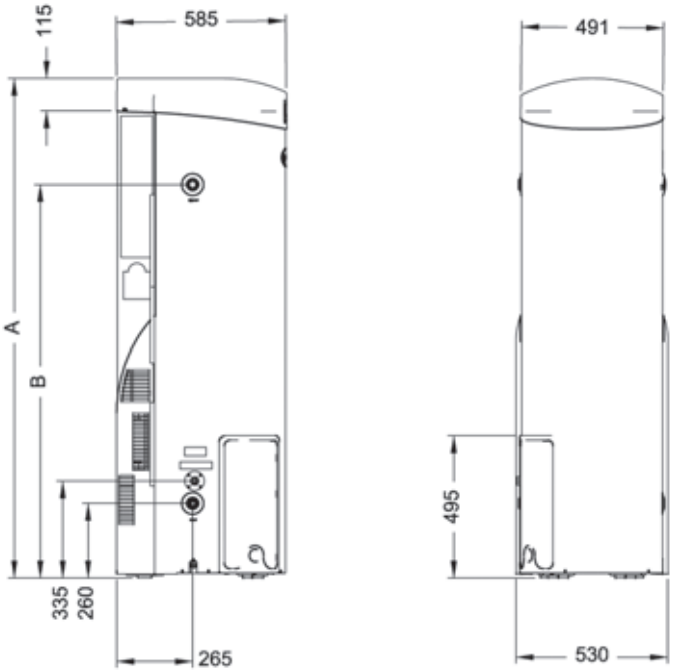
The tempering valve should be checked at regular intervals to ensure its operation and settings remain correct.

Inlet Connections



Note: a combined isolating valve/non-return valve/line strainer may be used. Expansion valve only required where local regulations demand.

Specifications



System Components			
		330T	**360T**
A	Overall Height	1732	2045
B	Outlet	1365	1675

Specifications		
Nominal Capacity (Litres)	135	170
Water Capacity in First Hour* (Litres)	333	371
Net Weight Empty (kg)	100	118
Relief Valve Pressure (kPA)	1400	1400
Gas Consumption (MJ/hr) – Natural Gas	42	42

* Temperature rise at 45ºC and inlet temperature of 15ºC using natural gas

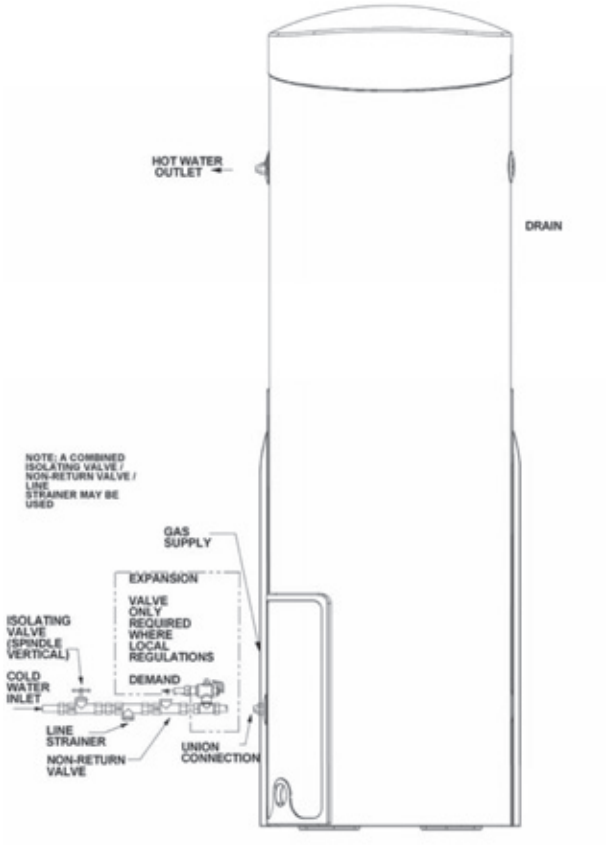
Gas Connections

Gas piping should be connected to the side of the case (see figure below).

The fitting provided is an RC½/15 socket. A union connection should be used.

Gas pipe sizes should be in accordance with AS5601/AG601.

A second spanner should be used on the brass fitting provided to ensure that no rotation of that fitting can occur.



Owner's Information

Water Quality

Your Dux water heater has been manufactured to suit water conditions of most Australian metropolitan supplies. Please note that harsh water supplies can have a detrimental effect on the water heater and its life expectancy. If you are unsure about your water quality you can obtain information from your local water supply authority.

The water heater is designed for use in areas where the Total Dissolved Solids (TDS) content of the water supply is less than 2500 mg/L.

In areas where the TDS exceeds 600mg/L it is possible that the magnesium alloy anodes (supplied in the heater and colour coded orange) may become over reactive. To alleviate this, the magnesium alloy anodes should be replaced with aluminium alloy anodes (colour coded blue), available from your local Dux supplier. Remove the lid, which is secured by two (2) screws at the rear and a clipping arrangement at the front, to gain access to the anode sockets.

Water can also be very corrosive. The measure of this is the Saturation Index. If the Saturation Index is greater than 0.40, an expansion control valve should be fitted and where the index is greater than 0.80, the water heater installed should be a Hard Water Model. Please consult our Service Department for advice if required.

Owner's Information

Warning
It is essential for the safe operation of this gas heater that clothing or any other flammable material should not be placed against or on top of the water heater. In addition, do not store flammable or corrosive materials, such as dry cleaning fluids, pool chemicals, etc., in close proximity to the heater.

The use of aerosol sprays in the vicinity of the heater should be avoided. The propellant gases used in these devices, e.g. fly-spray, hair-spray and laundry aids, can break down in the flames of the burner and produce corrosive agents.

Caution
If this water heater is left in an operating condition and unused for two weeks or more, a quantity of hydrogen (which is highly flammable) may accumulate in the top of the water cylinder. To dissipate this gas safely it is recommended that a hot tap be turned on for several minutes at a sink, basin or bath, but not a dishwasher, clothes washer or other appliance. During this procedure there must be no smoking, open flame or any other electrical appliance operating nearby. If hydrogen is discharged through the tap it will probably make an unusual sound as with air escaping.

Owner's Information

The appliance is not intended for use by young children or infirm persons without supervision. Young children should be supervised to ensure that they do not play with the appliance.

Warning:
For safe performance this water heater is fitted with:

1. Thermostat.
2. Over-temperature energy cut-out.
3. Combination pressure and temperature operated relief valve.

These devices must not be tampered with or removed.

The water heater must not be operated unless each of these devices is fitted and in working order.

Relief valves should be checked for adequate performance or replaced at intervals not exceeding 5 years, or less in areas where there is a high incidence of water deposits. The lever on the relief valve must be pulled to operate the valve at least once every 6 months.

Failure to operate the relief valve easing gear at least once every six (6) months may result in the water heater exploding.

Important
The relief valve and its drain outlet pipe must not be sealed or blocked. It is normal for the valve to overflow during a heating cycle.

Warning

Gas Fitter:
This water heater should be checked on installation and the test point pressure set in accordance with that marked on Data Plate (see "Commissioning Adjustments" on page 18).

Failure to accurately set the pressure can result in damage to the water heater, and automatically cancels the Manufacturer's Warranty. This water heater is to be installed only by an Authorised Person. This water heater must be installed on a fire-proof base.

User:
DO NOT place articles on or against this appliance.

DO NOT use store chemicals or flammable materials, or spray aerosols near this appliance.

DO NOT operate with panels or covers removed from the appliance.

Owner's Information

Filling The Water Heater
Open all hot water taps. Open stop cock at the cold water inlet and allow water heater to fill until water flows through the system. Close each hot water tap after the air is expelled from its line.

Lighting The Water Heater
The water heater must be filled with water before lighting. Instructions for lighting procedure are on the inside of the access cover and discusses in the section "Lighting Instructions for "Eurosit Gas Control".

The access cover is removed by easing the cover up and away from the water heater.

The unit is fitted with a thermostat that incorporates a Thermal Overload Safety Cut-Out. In the event of thermostat failure, the Safety Cut-Out will automatically and permanently cut off the supply of gas to the burner. If this happens, your heater will not light and you should call your local Dux agent.

It is important to fit the drain cap supplied to the unused drain (located on either side of the lower edge of the water heater.) A tube (e.g. standard garden hose) should be connected to the drain on the lower side of the unit which is most suitable, so that water is directed away from any concrete paths.

Precautions to be taken in freezing conditions
If the household is to be left unoccupied for a long period of time where the heater may experience freezing conditions then the thermostat should be set to the minimum setting. If the heater is turned off and isolated from the gas supply then the tank should be isolated from the mains water supply and fully drained of water to prevent frost damage.

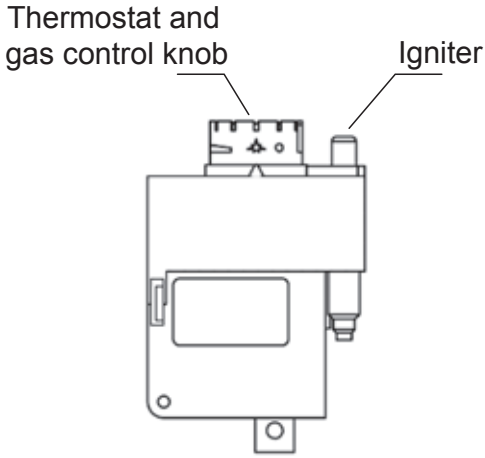
Owner's Information

Lighting Instructions for "Eurosit Gas Control"
Warning: Do not light heater until it is full of water.

4. Turn the knob fully clockwise to the "•" (off) position.
5. Wait five (5) minutes so that any build-up of unburnt gas can escape.
6. Turn the knob to the ✸ (pilot) position.
7. Depress the knob fully (until the ✸ disappears below housing) and after thirty (30) seconds, whilst keeping the knob depressed, repeatedly press the igniter button (for up to 40 seconds) until the pilot flame ignites.

   Note: It is not possible to depress the knob fully if the gas control as activated its safety shut-off feature. In this case, wait for 60 seconds for the gas control to reset.

8. Keep the knob depressed for twenty (20) seconds after the pilot flame lights. The pilot flame can be observed in the mirror placed directly below the pilot assembly.
9. Release the knob and check if the pilot is still alight.
10. If the pilot has failed to light or has not remained alight, turn gas control knob to "•" (off). Wait five (5) minutes for the escape of unburnt gas, then begin again at step 3.



11. When the pilot flame remains alight with the knob released, turn the knob anti-clockwise to one of the number settings. A setting of "6" is recommended and this will give a water temperature of about 60°C.

Owner's Information

12. Turn the knob to a higher number for higher water temperatures or a lower number for lower water temperatures.
13. Replace the access panel and ensure that it is firmly in position before operating the appliance.
14. If the burner does not light at the selected setting, the water may already be at the selected temperature.

    Warning: Do not attempt to light if the pilot is out and the knob is in the "ON" position (one of the number settings). Follow steps above.

Close-Down Procedure

1. Turn the knob to the "•" (off) position.
2. Turn water off at the isolating valve.

To Turn Off Gas To The Appliance

1. Turn the knob to the "•" (off) position.
2. Turn off the gas isolation valve.

To maintain safety and efficiency, this heater should be serviced annually by an authorised service agent.

Troubleshooting

Pressure And Temperature Relief Valve Running
It is not unusual for the valve to allow a small quantity of water to escape during the heating cycle. The amount of discharge will depend on hot water usage. As a guide, if it discharges more than 20 litres of water in 24 hours there may be a problem.

Continuous trickle
Likely build up of foreign matter. Try gently raising the easing lever on the relief valve for a few seconds. This may dislodge a small particle of foreign matter and rectify the fault. Release lever gently.

Steady flow emitted
Likely causes are excessive water supply pressure or a faulty pressure valve.

No Hot Water
Is the relief valve discharging too much water? See "Pressure and Temperature Relief Valve Running".

Do you have the correct size water heater for your requirements? Sizing details are available from your Dux supplier.

Is one outlet (especially the shower) using more hot water than you think? Carefully review the family's hot water usage and if necessary check the shower flow rates with a bucket and a watch. If it is not possible to adjust water usage patterns, an inexpensive flow control valve can easily be fitted to the shower outlet.

High Gas Bills
Is the relief valve discharging too much water? See "Pressure and Temperature Relief Valve Running".

Is one outlet (especially the shower) using more hot water than you think? See "No Hot Water".

Is there a leaking hot water pipe or dripping hot water tap? A small leak can waste a large quantity of hot water.

Replace faulty tap washers and have your plumber rectify any leaking pipework.

Service Information

Six Monthly Service (By Owner)
Operate the Pressure and Temperature Relief Valve for approximately 10 seconds by raising the easing lever on the top of the valve to ensure water is able to be relieved through the relief drain pipe. Check to ensure the valve closes correctly.

Annual Service (By Authorised Personnel Only)
Clean and service the gas burner and pilot.

Five Year Service (By Authorised Personnel Only)
The five yearly service should be carried out by a licensed Tradesperson. It is recommended that this service be carried out by your local Dux agent. The service should include the following:

- Replace the Pressure and Temperature Relief Valve.
- Replace the anode. In areas of harsh or adverse water conditions, it is recommended that you carry out a more frequent check of your anode's condition. Refer to "Water Quality".
- Clean and service the gas burner and pilot.
- Flush the cylinder.

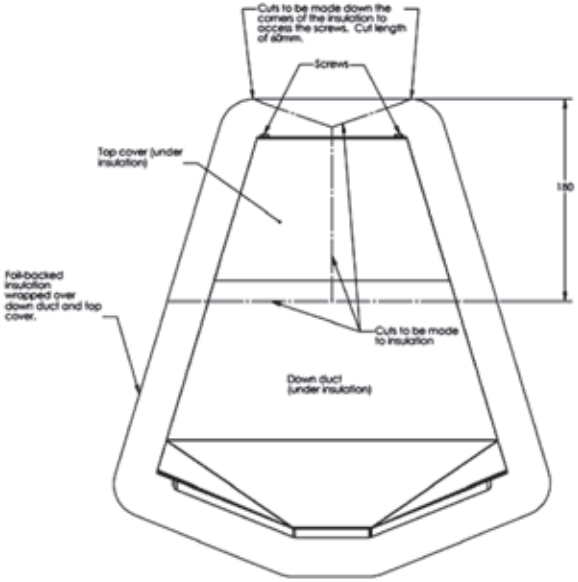
Removal And Replacement Of Baffle (By Authorised Personnel Only)
There may be some instances where the baffle may need to be accessed for cleaning, repairs or replacement. To access the baffle, the following steps need to be followed:

- Make sure the gas controller is turned to pilot or off position before commencing.
- Remove the plastic lid from the top of the heater. There are screws at either side of the lid towards the rear and a clipping arrangement at the front which can be popped using a screwdriver, taking care to not scratch the heater case.
- Remove the rockwool insulation blanket. The top of the down duct will now be present, wrapped in foil-backed glass insulation.

  Caution: Metal surfaces in this region, including the baffle, may be hot. Use appropriate protection when performing the following procedures.

Service Information

- Cut the foil-backed insulation as outlined in the figure below and peel back the flaps to enable access to the top cover and the screws that secure it.



- Remove the screws (standard tip, short blade length screwdriver required) and tilt the top cover towards the rear of heater until there is enough clearance to remove baffle.
- Remove the baffle and replace with either a new baffle of same type (ie for a 330TN, 360TN, 330TL or 360TL) or the same baffle that has been cleaned or repaired.
- Ensure baffle is hanging correctly and replace top cover and screws.
- Replace the folds of insulation and seal the cuts with aluminium tape (do not use any other type of tape due to the heat that occurs in this region).
- Replace rockwool and plastic lid and turn gas controller to appropriate setting (ignite, if required, using the instructions outlined in the section "Lighting Instructions for "Eurosit Gas Control"). If the baffle is new and has a surface coating of oil, there may be a pungent odour as the oil burns off. Do not be alarmed, as this will only last for a few minutes.

Service Information

(a) Burner Aeration
The aeration is self adjusting. There is no facility or requirement for you to adjust aeration.

(b) Main Gas Pressure Regulator Adjustment
The main burner pressure must be set at installation and should not need readjustment. If adjustment is necessary, proceed as follows: (The pressure is best checked by connecting a water manometer or equivalent to the test point nipple on the gas control. The test point pressure must comply with the value on the Data Plate).

EUROSIT Gas Control:

i. Loosen the plastic cover from the top of the gas control and ensure pressure adjustment screw on left hand side is accessible.
ii. Remove test point screw from upper nipple on the right hand side of the gas control and attach manometer.
iii. Light the burner. Rotate adjustment screw clockwise to increase pressure, or anti-clockwise to decrease pressure.
iv. Once pressure is set, rotate thermostat adjustment knob on gas control to pilot setting (see "Operating Instructions"). Remove manometer and replace the test point screw.
v. Replace the plastic cover.
vi. Ensure pilot is still lit (if not, relight as per the "Operating Instructions"). Rotate thermostat adjustment knob to desired setting.

Note: Pressure adjustments at gas cylinder regulator should be conducted as required to ensure correct supply pressure to water heater as per AS5601/AG601.

(c) Ignition System (Spark Gap)
Check that the gap between the spark electrode and the pilot burner is 3 – 5mm and adjust as necessary. Push the igniter button to test for a spark. (WARNING: Only test the spark gap where there is no build up of gas).

(d) Pilot Flame
Check that the pilot flame plays on the last 4mm of the Thermocouple. If necessary, the direction of the flame can be corrected by careful manipulation of the pilot burner hood.

Warranty

Dux Hot Water Unit

Manufactured by Dux Manufacturing Limited ("Dux")

Terms of Warranty and Replacement Guarantee

All Prodigy 5 water heaters manufactured and sold after 1 January 2011 are backed by a comprehensive one (1) year full parts and labour warranty (conditions apply – see below).

Furthermore, the Prodigy 5 tank includes a guarantee to replace your hot water unit or flue if the inner cylinder or flue fails within ten (10) years, including labour for the first five (5) years (conditions apply – see below).

The terms of the Warranty and replacement guarantee are set out below.

1 Year Comprehensive Warranty
Your Prodigy 5 hot water system and its components are covered by a one (1) year (parts and labour) warranty against defective factory materials or workmanship from the date your hot water unit is installed or two (2) years from date of manufacture, whichever occurs first.

10 Year Replacement Guarantee

a. If an inner cylinder or flue fails on a Dux hot water unit within a further four (4) years after the end of the initial one (1) year warranty period, Dux will provide a free replacement hot water unit or flue at the nearest approved Dux agent or Dux office to the owner's home (including labour).
b. If an inner cylinder or flue fails on a Dux hot water unit fails within a further five (5) years after the end of the first five (5) year warranty period, Dux will provide a free replacement hot water unit or flue at the nearest approved Dux agent or Dux office to the owner's home (not including labour).

During the 10 Year replacement guarantee, the transport, installation and labour costs of delivering the replacement hot water unit and removing and replacing the existing hot water unit with the replacement hot water unit will be the respon-sibility of the owner of the existing hot water unit.

Scope of Warranty and Replacement Guarantee
In addition to the guarantees implied by the Australian Consumer Law ("ACL"), Dux provides a warranty for the periods of time set out above (1 year plus a further 9 years), after the date of installation (or manufacture) of the hot water heater ("the Unit"), that the Unit is free from all defects in factory materials or workmanship under normal use.

If the Unit fails to conform to this warranty during the applicable period,

Warranty

Dux will replace any failed component or where necessary, in the absolute discretion of Dux, replace the Unit free of charge including reasonable labour costs incurred in normal business working hours.

Note: Where the date of completion of installation is not known, then this warranty will commence one (1) month after the date of manufacture (refer to the data label on the Unit).

This warranty only applies to defects which have arisen solely from faulty materials or workmanship in the Unit and does not apply to other defects which may have arisen as a result of, without limitation, the following: accidental damage, abuse, misuse, maltreatment, abnormal stress or strain, harsh or adverse water conditions including excessive water pressure or temperature, or neglect of any kind of the Unit. Alterations or repair of the Unit other than by an accredited and licensed service agent or technician are not covered. Attachment of accessories or use of non genuine replacement parts other than those manufactured or approved by Dux are not covered by this extended warranty.

This warranty applies only to the Unit and does not cover any ancillary plumbing or electrical parts supplied by the installer such as pressure limiting valve, tempering valve, line strainer, stop cocks, non-return valve, electrical switches, pumps or fuses, or faulty installation.

The Unit must be installed by a licensed plumber in accordance with information set out in the Owner's Manual and/or Installer's Guide supplied with the Unit and/or any relevant statutory requirements.

In addition to this extended warranty, certain legislation (including the ACL) may give you rights which cannot be excluded, restricted or modified. This extended warranty must be read subject to such legislation and nothing in this warranty has the effect of excluding, restricting or modifying those rights.

If Dux fails to meet a guarantee implied by the ACL, your remedy for such failure may be limited to any one or more of the following:

- replacement of the Unit;
- repair of the Unit;
- refunding the cost of the Unit;
- payment of reasonable costs of having the Unit repaired;
- payment in respect of the reduced value of the Unit.

Any defective part of the Unit must be returned to the point of sale before replacement can be considered under the terms of this warranty. If the costs of returning any defective parts are unreasonable, please contact Dux on

Warranty

1300 365 115 (Australia) or 0800 729 389 (New Zealand) so that we can arrange a collection if appropriate.

Warranty claims can be made at the point of sale or by posting or faxing a warranty claim to Dux (contact details listed below) within one (1) month of the appearance of a defect. Warranty claims under this extended warranty must include the following details:

- Date of Purchase;
- Location of Purchase;
- Proof of Purchase;
- Contact Details
- Product Serial Number

Contact details

Dux' contact details are as follows:

Postal Address:
Dux Manufacturing Limited
PO Box 209
Moss Vale, NSW, 2577
Australia

Telephone:
1300 365 115 (Australia)
0800 729 389 (New Zealand)

Facsimile:
(61 2) 4868 0257

Web:
http://dux.com.au/

Note: If the Unit is located in a position that does not comply with the installation instructions or relevant statutory requirements, then this extended warranty does not cover major dismantling or removal of cupboards, doors, walls or special equipment and/or excessive labour, at the determination of Dux, to make the Unit accessible for repair or replacement.

As required by legislation, including under the ACL, any claims for damage to furniture, carpets, walls, foundations or any other consequential loss either directly or indirectly due to defects of any kind in a Unit will only be met by Dux where the damage could be considered reasonably foreseeable.

Our goods come with guarantees that cannot be excluded under the ACL. You are entitled to a replacement or refund for a major failure and for compensation for any other loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty Card

Inside the water heater carton you will find a warranty card – please fill in the details and return immediately. This will ensure prompt service under warranty, if required.

Product Warranty is applicable only in Australia and New Zealand.

See page 18 for terms of warranty.

Privacy Act Amendment (2000): If and whenever warranty service is required, your personal details will be given to an Authorised Dux Service Agent only for the express purpose of carrying out the arranged warranty service work agreed by you the client and Dux Manufacturing Limited.

Your Details

For future convenience, fill in the following details and retain with your original invoice for your own records.

Surname:.....Given Name(s):.....

Address:.....

Town/Suburb:.....

State/Territory:..... Postcode:.....

Date of Purchase:..... Purchased From:.....

Model:..... Serial Number:.....

Date of Manufacture:.....

(Details on Data Label on water heater)

Installer's Details:

Date of Installation:..... Installer's Name:.....

Address:.....

Installer's Signature:.....

Service Details:

Date of Service:..... Serviced By:.....

Work Carried Out:.....

.....

.....

Signature of Service Agent:.....

Owner's Manual – Prodigy 5

prodigy 5®

5 Star Gas Hot Water Heater

For advice, repairs and service, call:

1300 365 115 (Australia)
0800 729 389 (New Zealand)

GWA
Smarter Solutions

H1651 1651 Rev. G