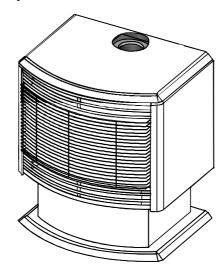
Rinnai

FREESTANDING ROYALE ETR - FS35ETR FLAME FIRE

Customer Operation & Installation Manual



This appliance shall be installed in accordance with:

- Manufacturers Installation Instructions
- Local Gas Fitting Regulations
- Municipal Building Codes
- Installation code AS/NZS 5601 'Gas Installations'
- Any other local relevant Statutory Regulation

Installation & Service must be performed by an authorised person.

This heater is NOT designed to be inbuilt.
This heater is not designed for use with Flexible Flueing.









WARNING

IMPROPER INSTALLATION, ADJUSTMENT, ALTERATION, SERVICE OR MAINTENANCE CAN CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.

INSTALLATION AND SERVICE MUST BE PERFORMED BY AN AUTHORISED PERSON.

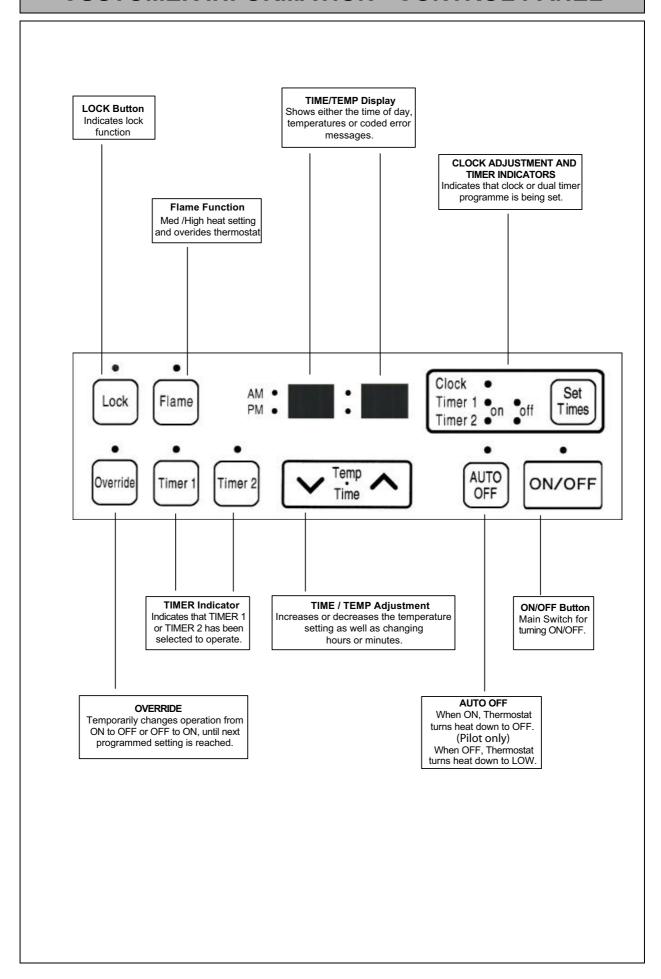
This manual applies to the FS35 ETR

Freestanding Royale - NG/LPG

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CUSTOMER INFORMATION - CONTROL PANEL



CUSTOMER INFORMATION - OPERATION

IMPORTANT: You must read and understand these instructions fully before operating the heater.

To Open the Control Panel

Lift lightly in the centre of the lid. The control panel lid will then open backward to an angle.

· To turn the unit 'ON'

Press the ON/OFF button to operate the heater. The ON indicator will glow green. The spark generator will be heard before the burner ignites and the ON indicator glows red, indicating that the heater is alight.

When the heater warms up, the fan will automatically start.

Note: Initially at turning 'ON' only the front and middle burner, low, will ignite. After 8 minutes middle burner, high and rear burner, high will ignite. This will occur each time the appliance is switched on.

If the heater does not ignite on initial use, this may be due to air remaining in the gas supply line. The spark generator will only continue for 15 seconds. After this it will be necessary to press the ON/OFF button OFF, then ON again.

If the appliance fails to ignite after 4 attempts, contact Rinnai as a service call may be required.

· To turn the unit 'OFF'

Simply press the ON/OFF button to switch off the heater. The ON indicator light will go out. The Fan will continue to operate for several minutes after the burner has gone out in order to cool the appliance. Do not unplug the appliance while the fan is running.

Room Temperature Adjustment

The room temperature and pre-set temperatures can only be displayed and adjusted when the heater is running.

Press the "♠" button to increase the temperature setting or "♥" button to decrease the temperature setting.

The temperatures can be preset to:

- a) [L] low (about 10°C)
- b) [16°C] to [26°C] in 1°C steps
- c) [H] (continuously high)

When the 'Set' temperature is lower than the current room temperature at time of ignition, only the front burner will ignite on the low setting. If the 'Auto Off' function has been selected, the heater will revert to pilots only operation after a short time period. When ever the pilots are lit the ON indicator will glow red.

Lock

The lock function will help to prevent accidental operation as well as small children from altering

the controls. To operate the lock simply press the LOCK button. The function is activated immediately and the LOCK indicator will glow.

To Deactivate the LOCK simply press the LOCK button for 3 seconds and the LOCK indicator will go out. The LOCK can be deactivated at any time in this way.

During normal operation the LOCK may be activated and all controls, other than the OFF switch, will be locked. Deactivating the LOCK releases the controls. If the LOCK is activated whilst the heater is turned OFF, then all functions will be locked. If the heater is turned OFF while the LOCK is activated, it cannot be turned ON again until the LOCK is deactivated.

Flame

To operate the Flame function, simply press the FLAME button. This function will automatically override the thermostat and set the heater to a default Medium / High heat setting for full visual flame effect.

Auto Off

To operate the AUTO OFF function, simply press the AUTO OFF button.

When the AUTO OFF function is selected, the indicator light will illuminate and the thermostat will turn the burners down to the OFF heat setting when the selected temperature is reached.

When the AUTO OFF function is not selected, the indicator light will go OFF and the thermostat will turn the burners down to the LOW heat setting when the selected temperature is reached.

Override

This function is intended to be used to manually override the current operation of the heater. For example; if the heater is in standby mode (i.e. between finishing time and starting time of a Timer) and the OVERRIDE button is selected, then the heater will begin to operate and heat the room

To operate the OVERRIDE simply press the OVERRIDE button. The OVERRIDE indictor will flash

To manually deactivate the OVERRIDE simply press the OVERRIDE button again. The OVERRIDE indicator will go out, and the heater will return to standby mode.

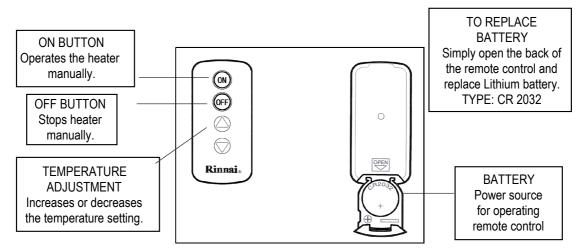
The heater will continue to operate on OVERRIDE until the OVERRIDE button is pressed again, or one of the Timers takes over the operation of the appliance. This means that the OVERRIDE mode will automatically drop out if a programmed starting time is reached.

The appliance will then return to operating at times programmed into the Timer(s).

CUSTOMER INFORMATION - OPERATION

Remote Control

The Remote Control will not turn the heater ON if Timer(s) have been selected. To manually operate when Timer(s) are not selected, simply press the ON or OFF button. To alter the temperature at anytime while the heater is operating, simply press the \bigcirc or \bigcirc button.



Some fluorescent lights may interfere with the transmission of remote control signals, in this case changing the position from which you are operating the remote control may help.

Avoid getting the remote control wet, or dropping it.

The remote control works within 5 metres and at an angle of 40° to the receiver which is located on the lower front edge of the heater.

Only use the battery type specified (CR2032).

Remove the battery if control is not going to be used for a long period. This will help avoid damage from leaking batteries.

If the Timer(s) have been selected, and the heater is in standby mode, and the OFF button on the Remote Control is pressed, the Timer(s) will be deactivated.

CUSTOMER INFORMATION - SETTING THE CLOCK

Setting the Clock

When the appliance is first plugged in or after a power failure, the digital display with show --:--

As an example, let's set the clock to 10:35 am;

Press the SET TIMES button once, the Clock indicator will flash.

Press and hold the "^" button; the minutes will begin to change first then the time will change by whole hours.

Release the button when AM 10:00 shows on the Digital Display. Confirm that you have selected AM, a small indicator on the left hand side of the Digital Display indicates the AM setting.

Press and hold the "♠" button again, release the button when AM 10:35 shows. If you go past AM 10:35, then the "▼" button can be used to change the time settings in reverse.

Press the Timer Set button five times to lock in and complete setting the time. The Clock and Timer indicators will go out. A small indicator on the Digital Display will flash to show that the Clock is operating.

Programming the ON / OFF Timers

Before programming the Timers you must ensure that the clock has been set to the correct time.

As an example, let's program Timer 1 to heat the room by 7:10 am and finish at 9:00 am.

Press the Set Times button twice. The Digital Display will show AM 6:00. Timer 1 indicator will flash.

Press the "♠" button until AM 7:00 appears, release the button, then press it again until AM 7:10 appears. (Press the "▼" button if you go past AM 9:00).

Press the Set Times button three times to lock in the program time. The Digital Display will show the current time. A small indicator on the Digital Display will flash to shown that the display has returned to the clock.

Timer 2 is programmed in the same way, remember to ensure that the Timer 2 indicator is flashing when you program in the desired setting. The Timers can be programmed to operate for any two periods in any 24 hours.

Turn to the next page to operate the dual timer. The programmed time must be selected and locked-in within one minute of the On Timer indicators flashing otherwise the programmed times will not be retained in the system memory.

OPERATING THE TIMERS

Operating the Timers

Before operating the Timer(s), the clock time must be correct and a starting time and finishing time for the Timer(s) must be programmed. See page 4. The two Timers operate in the same way. This heater does not commence operation at the programmed starting time. It will attempt to heat a room by the programmed starting time. See Pre-heat, for further explanation.

To select the Timer(s) to commence heating:

- Check the time shown on the Digital Display is correct.
- Check the ON and OFF times, for both Timers if necessary.
- Press the ON/OFF button to operate the heater. The ON indicator will glow green and the heater will being to operate.
- · Select the desired temperature setting.

Press the Timer 1 and/or Timer 2 button(s). The timer indicator(s) will glow and the heater will remain on standby until up to one hour prior to the time programmed into the selected Timer(s) is reached. When this time is reached, the Timer indicator will flash and the heater will operate. The ON indicator glows red when the heater commences operation. Actual start time will depend on temperature selected and current room temperature. (See Pre-heat section for further details).

Set and Forget Operation

Your heater can be operated to alternate between Timers automatically during cold weather by selecting Timer 1 and Timer 2 together. Both Timer indicators will glow. The appliance will remain on standby at intervals between the programmed finishing and starting times of each Timer. While the heater is operating during programmed intervals the Timer indicator will flash.

If there is a power failure, the system memory will retain the Timer programs, and the clock will stop at the time the power goes off. The clock will start again when the power comes back on, but the time will be slow by the duration of the power failure. To set the clock to the correct time after the power has come back on, simply follow the instructions on page 4.

Preheat

This function operates automatically in conjunction with either of the timers. When a timer is selected, the heater may operate anywhere within an hour prior to the programmed starting time of the timer.

The preheat function will attempt to preheat the room to the preset temperature by the programmed ON time

This function is called pre-heat due to the way it operates. The room temperature is sensed one hour before reaching the programmed time of either timer.

The temperature differential at the time of sensing the room governs how long before the program ON time the microcomputer will operate the heater and ignite the burner.

This appliance must not be built-in. Clearances must be maintained. 100mm 10mm 400mm 100mm from draft diverter 100mm 400mm day 400mm Note that side and vertical clearances are measured from the top and side of the unit. 1000mm Do not restrict the warm air discharge by placing articles in front of the heater. Do not spray aerosols whilst the heater is operating. Most aerosols contain butane gas, which can be a fire hazard if used near the heater when it is in use.

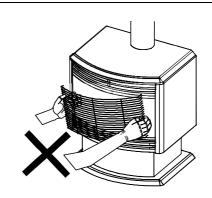
Do not allow curtains or other flammable or combustible materials to come into contact with the heater.	
This appliance must not be used for any purpose other than heating.	
Do not allow anyone to post articles through the louvres.	
Do not allow young children or the infirm to sleep directly in front of the heater.	

Young children should be supervised at all times. Hand or body contact with the louvres must be avoided.	
Do not allow anyone to sit on or lean against the appliance.	
Do not unplug the heater while it is in operation or while the fans are still cycling. Do not turn the heater off by unplugging it from the wall.	
Do not place containers of liquid on top of the heater. Liquid spillage can cause extensive damage to the appliance.	

Do not remove the Dress Guard.

The dress guard is fitted to this appliance to reduce the risk of fire or injury from burns and no part of it should be permanently removed.

For protection of children or the infirm, a secondary guard is recommended.



DO NOT CONNECT TO AN LPG GAS CYLINDER INDOORS.

DO NOT PLACE ARTICLES ON OR AGAINST THIS APPLIANCE.

DO NOT USE OR STORE FLAMMABLE MATERIALS NEAR THIS APPLIANCE.

DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IT IS IN OPERATION.

CUSTOMER INFORMATION - TROUBLE SHOOTING

SYMPTOM	POSSIBLE CAUSES	SOLUTION
Burner will not light	No power presentNo gas presentPower cutIgnition failure	 Ensure power cord is plugged in and turned on. Ensure gas supply is turned on. Re-ignite when power has been restored. Repeat lighting procedure (refer page 2).
Smell of gas	Leaking gas	Turn off gas at meter and call installer.
Fan not working	Heat Switch not activated	Allow heater to run on 'HIGH' for about 15 minutes.
Small soot deposit	Normal operation	No action required.
Severe soot deposits forming on Glass or Logs	Inadequate flue systemIncorrect gas pressureLog misalignment	Call Rinnai Service Department / Agent.
Condensation on glass	Normal operation	Allow heater to warm up.
Streaky lines on glass	Normal operation	For cleaning call Rinnai Service Dept. / Agent.
Digital Error Message on Control Panel	Electronic fault detected	See Error Messages on Page 10.

• NOTE:

If you have any other faults or problems, please refer to your installer or a Rinnai Customer Care Centre Consultant on 1300 555 545.

IMPORTANT:

Do not remove any panels or attempt to carry out any service work other than that mentioned in the trouble shooting chart.

• SERVICE:

Rinnai has a service and spare parts network with personnel who are fully trained and equipped to give the best service on your Rinnai appliance.

If your appliance needs service, please ring one of the service contact numbers located on the back of this instruction booklet.

Rinnai recommends that this appliance should be serviced annually by a qualified service technician, including inspection of the flue system.



Service calls for general cleaning, maintenance and wear and tear are not necessarily covered under the warranty. Service calls of this nature may be chargeable. Faults caused by insufficient gas supply, gas quality, installation errors or operation errors are not covered by the Rinnai warranty. Refer to Warranty Card in this manual.

CUSTOMER INFORMATION - ERROR CODES

ERROR CODE MESSAGE

The Flame Fire ETR has the ability to check its own operation continuously. If a fault occurs, an Error Message will flash on the Digital Display of the control panel. This assists with diagnosing the fault, and may enable you to overcome a problem without a service call. Please quote the code displayed when enquiring about service.

Error Code	Probable Cause	Comments
11	Ignition Failure	Check gas is turned on.Service call if repeated
13	Flame Failure	Check gas is turned on.Service call if repeated
11-1	Overheat	Service call
15	Room Overheat	Lower room temperature to less than 40°C.
31	Room temperatureSensor Faulty	Service call
	Room temperature	Service call
33	Overheat temperatureSensor faulty	Service call
	Faulty ON / OFF switch	Service call
711	Faulty Solenoids	Service call
717	Faulty Flame Rod	Service call
73	Communication error	Turn heater OFF, then ON again
	Flue Block	Service call
:	Power Failure	Turn heater OFF, then ON again

In all cases, you may be able to clear the Error Message simply by turning the heater OFF, then ON again. If the Error Message still remains or returns on the next operation, please contact your nearest service contact and arrange for a service call.

INSTALLER INFORMATION - IMPORTANT POINTS

Before installing this product, please read this manual carefully.

Unpack the heater and check for damage. **DO NOT INSTALL DAMAGED HEATER.** If the heater is damaged, contact your supplier for advice. Before installing the heater, check the label for the correct gas type (see rating plate, bottom right hand side on the back of the unit). Refer to local gas authority for confirmation of the gas type if you are in doubt.

Included in the carton

Customer Operation/Installation Manual, ceramic log set and granules.

IMPORTANT

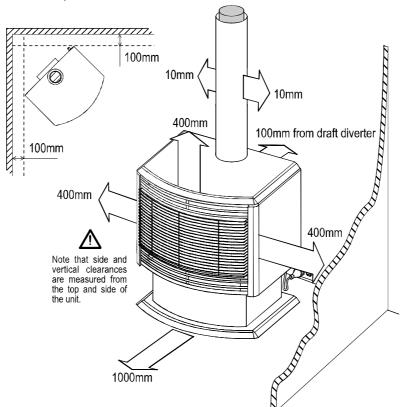
- 1. This heater is not designed to be inbuilt.
- 2. This heater is not designed for use with Flexible Flueing.
- 3. The appliance must be installed in accordance with the local gas and electrical authority regulations.
- 4. For information on gas consumption, see data plate on the appliance.
- 5. Ensure that the area in which the appliance is installed has adequate fixed ventilation, this fixed ventilation must be provided as detailed in AS/NZS 5601.
- 6. This appliance must not be installed where curtains or other combustible materials could come into contact with it. In some cases curtains may need restraining.
- 7. This appliance is not designed to be built directly into a combustible opening.
- 8. Appliance must not be located below a power socket-outlet.
- 9. The local gas and electrical authorities will be able to advise on local regulations.
- 10.Rinnai appliance warranty conditions will be voided if non Rinnai flue components are fitted. Rinnai appliances are <u>NOT CERTIFIED</u> for use with non Rinnai flueing components.
- 11. The heater may emit smoke for approx. 2 hours when first operated. This is part of the burning in process and normal. Ensure adequate ventilation during this period.
- 12. The guard is fitted to this appliance to reduce the risk of fire or injury from burns and no part of it should be permanently removed. For protection of young children or the infirm, a secondary guard is recommended. Refer to AS4553.

INSTALLERS INFORMATION - LOCATION

The following pages contain information relating to Installation and Service. Installation and Service must be carried out by an authorised person only.

When positioning the heater, the main points to consider are:

- 1. Flue connection and terminal to comply with AS/NZS 5601. Only Rinnai flueing components to be used.
- 2. Warm air distribution.
- 3. Ensuring that the area in which the appliance is installed has adequate fixed ventilation, this fixed ventilation must be provided as per AS/NZS 5601.
- 4. The heater must not be installed where curtains or other combustible materials could come into contact with it. In some cases, curtains may need restraining. See below for minimum clearances required.



- 5. This heater is not designed to be inbuilt.
- 6. Electrical requirements

The heater has a power cord with a three pin plug supplied. The power cord passes through the rear right hand side of the heater front assembly. Rinnai recommends the heater be plugged into a 240V, 10A earthed power point. The power point must be a minimum of 300 mm to the side of the heater (it must not be above the heater). Alternatively - unit can be direct wired if the power supply is to be concealed.

Consult a qualified electrician if direct wiring is required as it must comply with AS/NZS 5601 and AS3000.

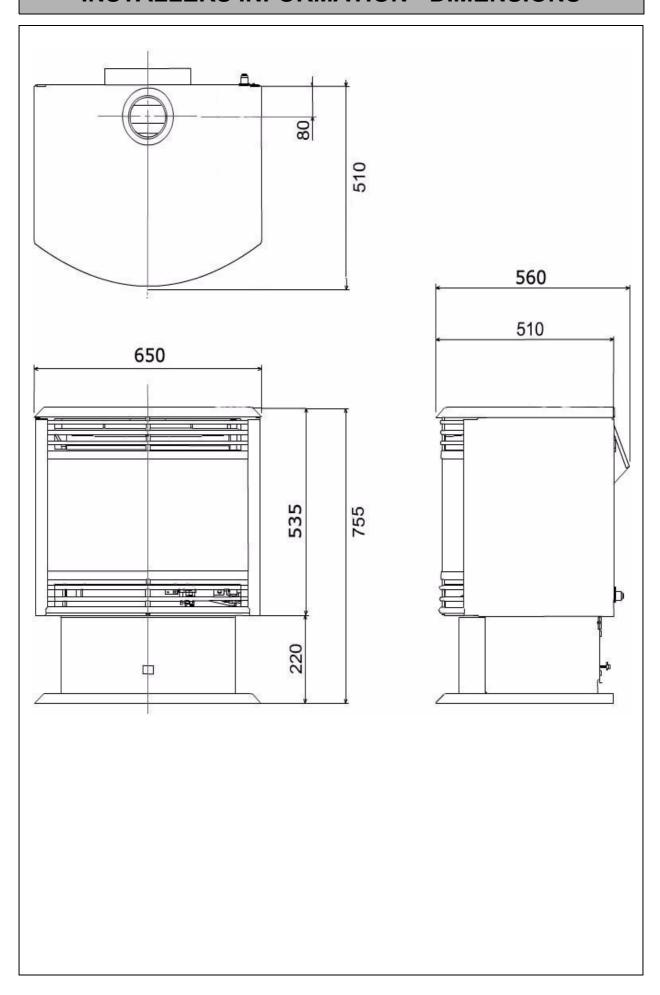


INSTALLERS INFORMATION - SPECIFICATIONS

Model:	Freestanding Royale Flame Fire ETR	FS35ETR	
Description:	Rinnai Freestanding Radiant/Convector, glass fronted, ceramic log space heater with forced convection and natural draft flue system.		
Gas input rate:		Natural Gas	Propane
	Pilot and 'Low':	8 MJ/hr	8 MJ/hr
	High:	35 MJ/hr	35 MJ/hr
Gas Control:	Solenoid Electronic Control		
Gas Connection:	1/2" BSPF male flare to barrel union		
Test Point Pressure:		0.93 kPa	2.35 kPa
Flue terminal:	100 mm dia. top discharge		
Flue:	An approved Rinnai Flue kit is mandatory for this appliance, and it is to be installed in acccordance with AS/NZS 5601. Use FLFKIT05 / FLFTWKIT minimum of 3 metres of flue to be installed. Rinnai appliance warranty conditions will be voided if non Rinnai flue components are fitted. Rinnai appliances are NOT CERTIFIED for use with non Rinnai flueing components.		
Fan:	Tangential 2 speed, power rating 90 Watts		
Combustion system:	Multi port burner		
Logs:	Ceramic		
Ignition system:	Automatic electronic ignition		
Operation:	Touch pad control. Thermostatically controlled to light pilo Able to select the following features: - Timer - Auto Off function - Flame function - Child lock	t and burners.	
Safety Devices:	Flame failure thermocouple Overheat via. Thermistor Fan delay via. PCB		
Power Supply:	240V 50 Hz. Unit is supplied with 3 pir	n plug and sup	oly lead.
Combustion method:	Naturally aspirated burner		
Rating Plate location:	Right hand side bottom edge		
Weight:	64 Kgs.		
Installation type:	Freestanding with Timer Remote unit		

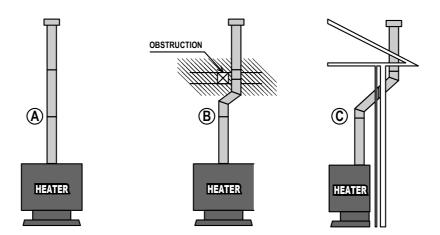
The manufacturer reserves the right to change or modify specifications without notice.

INSTALLERS INFORMATION - DIMENSIONS



INSTALLERS INFORMATION - FLUEING

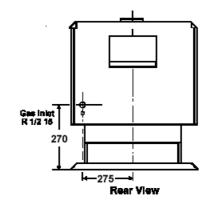
Available Flueing Options as follows:



- 1. Position heater taking into consideration the Information under "Location".
- 2. Assemble and connect flue in accordance with the Rinnai Flueing Installation manual for Rinnai Flame Fire heaters.
- 3. For pipe sizing, refer to your local gas installation codes. Copper supply should be run leaving a 1/2" flared connection at the position shown.
- 4. Run Gas Supply.

Secure the heater

- 1. Secure the heater to the floor with 2 suitable fixings through the holes located on the rear of the base plate.
- 2. Attach gas supply Note: to the supplied fitting union.



All foreign materials such as fillings must be purged from the gas supply, before connection damage as they may damage the gas controls.

NOTE: On completion of work a gas leak test must be carried out.

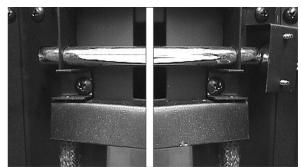
Use a soapy solution on all gas connections. Leaks will be visible when the soapy solution forms bubbles.

When finished, wipe soapy solution with a rag to remove residue.



INSTALLERS INFORMATION - LOG INSTALLATION

- 1. The log set is packed inside the heater and the packaging must be removed prior to installing the log set in its correct position
- Open both side panels. (1 screw on lower edge of each side panel).
- Remove fastenings on both sides of the top glass retainer.
- · Lift retainer away from heater.
- Loosen screws on bottom glass retainer.
- · Carefully lift glass out of bottom channel.
- · Carefully remove log packaging.



The log is supplied in one piece with two holes underneath for location onto the pins inside the heater.

2. Place the log set into the heater ensuring that the locating pins enter the two locating holes on the bottom face of the logset.



3. Gently place loose ember bed material in front of the Front Log. Do not pour as dust particles from the plastic bag as it may block the burner ports.

Level it with a pencil or screw driver and remove excess material. Note: The ember bed material must be placed <u>after</u> the logs are fitted. If the logs are to be removed for any reason, the ember bed material must be removed first and replaced after the logs are refitted. Any material that prevents the logs sitting flat on the burner top can upset the burning pattern and performance of the heater.





- **4**. Replace glass and top glass retainer, tighten bottom glass retainer screws.
- Note: Fit glass so that the join/gap in the glass seal is at the bottom.
- · Take care not to damage seals.
- · Reinstall side panels.
- Note: When first lighting the heater, the logs need to be burnt in, which may take approximately 2 hours. The flame colour may change after the initial burning in period.

INSTALLERS INFORMATION - TESTING & COMMISSIONING

1. To check burner pressure



- Turn OFF and disconnect the 240V power supply connection.
- Turn ON Gas supply.
- Refer to Data Plate or the Technical Specification section in this manual for burner pressures.
- Open right hand side front cover panel (Remove 1-screw located under the front of the panel).
- Remove 240V electrical cover.
- Remove test point screw and attach manometer to test point, the test point is on the lower right hand side of the valve assembly.
- Connect the 240V power supply. Caution with the electrical panel open 240V terminals will be exposed.
- Light heater, turn to High heat setting, wait 8 minutes and check pressure.
- If adjustments are necessary, the regulator is situated on the lower right hand corner and should be set to the pressures on the data-plate.
- Disconnect the 240V power supply.
- Remove manometer and replace test point screw, check for gas escapes at test point screw.
- Replace electrical cover and secure side panel.
- Reconnect the power supply.
- Turn the heater on and off a few times to check ignition.
- All burner aerations are factory preset and cannot be adjusted.

- If you are unable to get the unit to operate correctly, refer to Trouble Shooting on Page 9 before contacting your local service contacts listed on the back page of this booklet.
- It may take approximately 2 hours of operation for the logs to achieve their full flame pattern and glow.

It is the responsibility of the installer to check that under normal operating conditions of the appliance, all flue gases are exhausted to the outside atmosphere and that there is no spillage of combustion gases into the room. Refer to AS/NZS 5601.

2. Commissioning

Installation and Commissioning Checklist

Complete the Installation Checklist and the Installer details on page 20 and make sure that this instruction book is left with the customer.

Instruct Customer

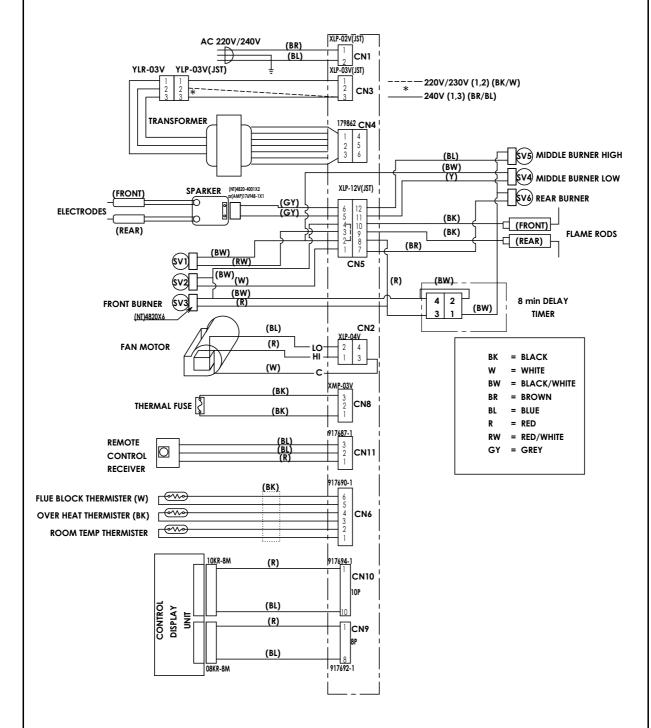
Make sure the customer understands the instructions and the operation of the appliance.

Advise that:

- The guard on this appliance conforms to A.G.A. requirements. It is designed to prevent the risk of injury from burns and no part of it should be permanently removed. IT DOES NOT GIVE FULL PROTECTION TO YOUNG CHILDREN OR THE INFIRM.
- For protection of young children or the infirm, a secondary guard is recommended.
- This appliance is designed to operate with luminous flames and may exhibit slight carbon deposits.
- During the initial burning in period, (approx. 2 hours) some smoke and smell may be experienced during this period, the heater should be run on the High position in a well ventilated room.

INSTALLERS INFORMATION - WIRING DIAGRAM

WIRING DIAGRAM ETR WITH DELAY CIRCUIT



If the supply cord is damaged or requires replacing, it must be replaced by the manufacturer or the manufacturers agent or similarly qualified person in order to avoid a hazard. The supply cord must only be replaced with a genuine Rinnai spare part. Part No. 90182065.

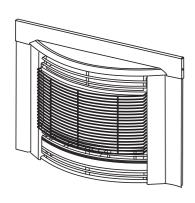
INSTALLATION / COMMISSIONING CHECKLIST

(To be completed by certified Gas Installer)	YES
Model:	<u>1E3</u>
Was a Rinnai Flue system installed in accordance with the instructions?	
2. Have specified gas pressures been checked and set?	
Are decorative logs located correctly?	
4. Have ember granules been placed and free of dust and powder?	
5. Has the appliance been test fired for correct operation? (All Burners light without delay)	
6. Is the end-user fully aware of operating procedure?	
INSTALLERS / GAS FITTER DETAIL	S
Company name:	
Installers name:	
Address:	
- 	
Phone: Mobile:	
Certificate of Compliance / Certification Number:(*where applicable)	
Authorised Persons – Licence Number:	
Signed: Date:	

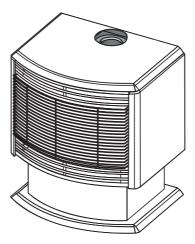
CUSTOMER INFORMATION - CONTACTS

Rinnai

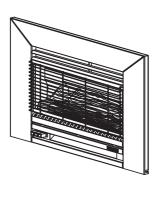
The Rinnai Flame Fire Heater Family



Inbuilt Royale IB35 / IB35ETR



Freestanding Royale FS35 / FS35ETR



Inbuilt Slimfire IB25

Rinnai Australia Pty. Ltd. ABN 74 005 138 769

Head Office

10-11 Walker Street, Braeside, Victoria 3195 P.O. Box 460

Tel: (03) 9271 6625 Fax: (03) 9271 6622

Rinnai

Head Office, New Zealand

691 Mt. Albert Road, Royal Oak, Auckland P.O. Box 24-068 Tel: (09) 625 4285 Fax: (09) 624 3018 Internet: www.rinnai.com.au E-mail: enquiry@rinnai.com.au

National Help Line

Spare Parts & Technical Info Tel: 1300 555 545*

Fax: 1300 555 655*

*Cost of a local call Higher from mobile or public phones.

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