

## Terms and conditions

The following terms and conditions apply to the NSW Home Saver Rebates Hot Water Systems. The applicant should read them carefully before signing the application form.

### APPLICATION

An application for a rebate must be submitted on an official *Hot Water System Rebate application form* and must be approved by the Department of Environment, Climate Change and Water NSW (DECCW) before a rebate can be issued.

### ELIGIBILITY

To be eligible for a rebate, the applicant must:

- be either an owner of the residential property in NSW where the hot water system is installed or a tenant with written permission from their landlord, and
- have either:
  - paid for the hot water system in full; or
  - entered into a deferred payment plan with the supplier of the hot water system and made payments under that plan (including any upfront deposit) that is equal to the amount of rebate applied for, and
- complete and submit to DECCW an official *Hot Water System Rebate application form* and attach a copy of the receipt(s) for the purchase and installation of the hot water system. If the applicant has entered into a deferred payment plan and has not paid for the hot water system in full, the applicant must attach a copy of the payment plan and receipts for payments made under that plan.

Please note, receipts without proof of payment will not be accepted.

DECCW must receive the application within six months of the installation date or no later than 5.00pm on 30 September 2011 (whichever is sooner).

To be eligible for a rebate, the hot water system must:

- be a new solar or heat pump hot water system that is eligible for at least 20 Renewable Energy Certificates under the Mandatory Renewable Energy Target (MRET) or
- be a new gas storage or instant hot water system that is connected to either reticulated gas or LPG and has an equivalent or greater than 5 star Energy Rating
- replace an existing electric hot water system
- be purchased and installed on or after 15 January 2010 and on or before 30 June 2011
- meet all relevant standards and regulatory requirements
- be installed by a NSW licensed plumber
- not be used for non-domestic purposes such as heating a pool, spa or similar
- have a minimum 12 month warranty.

From 15 January 2010, the total amount of NSW Home Saver Rebates a household can receive must not exceed \$1500 per property.

### RECEIPTS

To receive the rebate, DECCW requires a copy of the receipt(s) stating:

- date and place of purchase
- exact system model number
- receipt number
- ABN of the supplier
- that payment has been made.

Copies of receipts will not be returned. If you wish to submit an original receipt please provide a stamped, self-addressed envelope for it to be returned to you. Although every effort will be made to return original receipts, DECCW will not be held responsible for failure to return original receipts.

### RENEWABLE ENERGY CERTIFICATES

To be eligible for the rebate, solar and heat pump hot water systems must be eligible for at least 20 Renewable Energy Certificates as currently listed in the register of solar hot water and heat pumps published by the Australian Government's Office of the Renewable Energy Regulator ([www.orer.gov.au](http://www.orer.gov.au)).

### STAR RATINGS

To be eligible for the rebate, gas hot water systems must have a star rating of 5 star or higher, as currently listed in the Australian Gas Association Directory of Certified Gas Appliances and Components.

A star rating is not required for the gas component of a gas boosted solar system.

### BASIX

Hot water systems installed to comply with BASIX (the Building Sustainability Index) for new homes or major renovations are not eligible for a rebate. Visit [www.basix.nsw.gov.au](http://www.basix.nsw.gov.au) for more information.

### ONGOING OPERATION OF HOT WATER SYSTEM

The hot water system must operate on the property for a period of five (5) years after installation. On provision of reasonable notice from DECCW, the applicant will allow an authorised inspector access to the hot water system to conduct audits to ensure its continued operation.

### RESEARCH

For the first five (5) years following installation, rebate recipients may be asked to participate in DECCW research about energy efficiency and hot water systems.

### SOLE REBATE

DECCW will only issue one (1) hot water system rebate per property.

### REFUND OF REBATE

Applicants may be required to repay the rebate if any of these terms and conditions are found to have been breached in the first five (5) years after purchase of the hot water system. DECCW reserves the right to conduct field inspections to verify installations.

### PROGRAM CHANGES

DECCW reserves the right, at its sole and absolute discretion and at any time, to change any or all of the terms and conditions of the rebate program or to cancel the rebate program prior to 30 June 2011. Applications must be received by DECCW prior to any published termination date for the rebate program. Current terms and conditions are available on DECCW's website [www.environment.nsw.gov.au/rebates](http://www.environment.nsw.gov.au/rebates)

### LIABILITY

The applicant acknowledges and agrees that as far as the law permits, DECCW (and its successors) accept no liability in respect to any claim, cause of action or loss or damage arising out of, or in relation to, any hot water system or the use of any water from such hot water system that is the subject of funding assistance.

The applicant agrees that they will indemnify and keep indemnified DECCW from any claim or liability arising out of, or in relation to, the hot water system that is the subject of this application to the extent that any claim or liability is not caused by DECCW's negligence or breach of this application or any other term implied by law.

DECCW does not guarantee the performance or quality of installed equipment.

### PAYMENT

Payment of approved rebates will be by direct deposit into the bank account nominated on the application form or by cheque made payable to the applicant as identified in the application form.

### PRIVACY NOTICE

DECCW collects and manages the personal information you provide in accordance with the *Privacy and Personal Information Protection Act 1998*. DECCW collects this information to determine whether your application is eligible for a rebate.

Your personal information will be provided to the Australian Government as a matter of course to ensure that the total of government benefits you receive does not exceed the total cost of your installed system. Information collected by DECCW may be disclosed to the Department of Planning for the purpose of checking the eligibility of your application against any BASIX requirements for your property, to your local council, and to DECCW's banking service provider for payment of the rebate. Your application details may be provided to NSW Fair Trading to ensure compliance with all relevant requirements and regulations for plumbing work.

The provision of this information is voluntary, however DECCW will not issue a rebate to an applicant who refuses to provide information or agree to the disclosure of their details to the above agencies. If the information provided by the Australian Government, Department of Planning and/or councils indicates that you are not eligible, then DECCW will not pay the rebate or will seek reimbursement of any rebate paid. You have the right to access and correct any of your personal information at any time, once we have collected it. To access or amend your personal information relating to your rebate application, call the Environment Line on 1300 361 967 or email [rebates@environment.nsw.gov.au](mailto:rebates@environment.nsw.gov.au)

For privacy enquiries or general enquiries concerning access to or amendment of personal information held by DECCW, contact a Right to Information/Privacy Officer on 9995 6080 or 9995 6497 or in writing to Right to Information/Privacy Officer, Department of Environment, Climate Change and Water NSW, PO Box A290, Sydney South NSW 1232.



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NSW CLIMATE CHANGE FUND

\$300 Hot Water System  
Rebate application form

NSW Home Saver Rebates

For details of other NSW Home Saver Rebates and application forms visit:

[www.environment.nsw.gov.au/rebates](http://www.environment.nsw.gov.au/rebates)  
or call the Environment Line on 1300 361 967

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[www.environment.nsw.gov.au](http://www.environment.nsw.gov.au)

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## Hot Water System Rebate application form (continued)

### 3. REPLACED ELECTRIC HOT WATER SYSTEM DETAILS

- Q1.** Electricity supply:  Continuous  Off peak 1  Off peak 2
- Q2.** Estimated age of replaced system:  Less than 5 years  5-10 years  10 years or more
- Q3.** Why did you replace this system?  Broken  Getting old  Reduce energy use  Reduce greenhouse gas emissions  Promotion/rebate
- Q4.** Number of people in your household:

### 4. NEW HOT WATER SYSTEM DETAILS (PLUMBER TO COMPLETE)

- Q5.** System type:
- |   |                     |                                      |                                      |                                     |                 |                      |
|---|---------------------|--------------------------------------|--------------------------------------|-------------------------------------|-----------------|----------------------|
| <input type="checkbox"/> Gas                      | Instantaneous:      | <input type="checkbox"/> Storage     | <input type="checkbox"/> Natural gas | <input type="checkbox"/> LPG        | Star rating:    | <input type="text"/> |
| <input type="checkbox"/> Solar – gas boosted      | Boost:              | <input type="checkbox"/> Natural gas | <input type="checkbox"/> LPG         |                                     | Number of RECS: | <input type="text"/> |
| <input type="checkbox"/> Solar – electric boosted | Boost:              | <input type="checkbox"/> Continuous  | <input type="checkbox"/> Off peak 1  | <input type="checkbox"/> Off peak 2 | Number of RECS: | <input type="text"/> |
| <input type="checkbox"/> Heat pump                | Electricity supply: | <input type="checkbox"/> Continuous  | <input type="checkbox"/> Off peak 1  | <input type="checkbox"/> Off peak 2 | Number of RECS: | <input type="text"/> |
- Q6.** System capacity (in litres or litres/min):
- Q7.** Exact system model number\*:
- 
- Q8.** Date of hot water system installation:
- 
- Q9.** Date of hot water system purchase:
- 

\* As currently listed in – **Gas:** the Australian Gas Association's (AGA) Directory of Certified Gas Appliances and Components; visit [www.agasn.au](http://www.agasn.au) for listing. **Solar and Heat Pump Hot Water Systems:** the Australian Government's Office of the Renewable Energy Regulator register; visit [www.ore.gov.au](http://www.ore.gov.au) for listing. If the exact system model number is not supplied, your application will be returned.

### 5. LICENSED PLUMBER'S DECLARATION (PLEASE COMPLETE ALL SECTIONS AND PRINT CLEARLY)

Licensed Plumber or Supervisor's name: (this must be your full name as it appears on your licence/supervisor certificate)

Licensed Plumber or Supervisor's:

NSW Contractor licence or Certificate number:

NSW Contractor licence/Certificate expiry date:  /  /

(Please provide your Individual Contractor Licence/Qualified Supervisor Certificate number. This must be a current licence/certificate in the class of plumbing. A company contractor licence or tradesperson certificate number is not acceptable).

Contact number:

Email address:

Company name (if applicable):

I am the licensed plumber and I certify that I have done/supervised (delete one) the plumbing work required to connect the hot water system in accordance with all relevant requirements and regulations. I certify that the information provided in this application is truthful and correct.

Signature:

Date:

### 6. PROPERTY OWNER'S DECLARATION (PLEASE READ CAREFULLY AND CONFIRM BY SIGNING BELOW)

I declare that:

- + I am the owner/tenant (delete one) of the residential property where the new hot water system is already installed
- + I have checked with my local council and my hot water system complies with requirements
- + I was not required to install the hot water system to comply with BASIX requirements
- + I authorise the Department of Environment, Climate Change and Water NSW to collect my personal information from the NSW Department of Planning, the Australian Government Department of Climate Change and Energy Efficiency and my local council
- + I am replacing an existing electric hot water system
- + I have attached a copy of the receipt(s)\*\* for my new hot water system, indicating the eligible system model number, the full price and that payment in full has been made
- + I have not claimed more than a total of \$1500\*\*\* in NSW Home Saver Rebates since 15 January 2010
- + I have read, understood and I accept the terms and conditions of the rebate program
- + the information in this application is complete, truthful and correct.

\*\*\* Note: Receipts must be in the applicant's name. Receipts which do not clearly demonstrate proof of payment in full are not acceptable.  
 \*\*\* A cap of \$1500 per household applies to all the NSW Home Saver Rebates. The \$1500 household cap only applies to the NSW Home Saver Rebates and does not include other local or Australian Government rebates or NSW Government rebates claimed before 15 January 2010.

Signature:

Date: