



Outdoor Flame Fire

Rinnai

Register online at www.rinnai.com.au

Rinnai Outdoor Flame Fire

Warranty Terms

The benefits to the consumer given by this warranty are in addition to all other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Given installation and application is in accordance with the manufacturer's specifications and instructions as published at the date of installation, Rinnai will repair or replace goods free of charge in the event of defects arising from faulty materials and/or workmanship in accordance with the Warranty Terms in Tables 1 and 2, Definitions, Warranty Conditions and Exclusions stated in this document.

Rinnai is responsible for reasonable costs associated with legitimate warranty claims, including call-out of an authorised Rinnai service provider to inspect the faulty product. Rinnai is not responsible for:

- (a) costs for tradespeople that are not authorised Rinnai service providers; or
- (b) any costs, including call-out costs for an authorised Rinnai service provider, associated with a product which is determined upon inspection not to be covered by this warranty.

The consumer will be reimbursed by Rinnai for any reasonable costs associated with making a legitimate warranty claim against Rinnai which are not otherwise specified above.

Enquiries relating to Warranty claims for Rinnai products or services must be made by contacting Rinnai Australia. Contact details are on the back of this document.

TABLE 1

Outdoor Model	All stainless steel components, and gas valves		All other components (including glass doors)	
	Parts	Labour	Parts	Labour
Bench top unit (Burner only)	2 years	2 years	1 year	1 year
Cabinet unit (Cabinet and burner assembly)	2 years	2 years	1 year	1 year

Warranty Conditions

1. This warranty applies to products which are manufactured on or after the date of publication of this warranty but before the next date of publication of this warranty.
2. All terms of this warranty are effective from date of installation of the appliance(s) and the attending service person reserves the right to verify this date by requesting proof of purchase or a copy of the certificate of compliance. Where the date of completion of installation is not known, this warranty will commence 2 months after the date of manufacture. The date of manufacture is stated on the dataplate of the appliance.

Note: Certificates of compliance must be issue by the installer by law in all States and Territories of Australia

3. Outdoor Flame Fires must be installed, used, maintained and serviced in accordance with the Customer Instructions and local regulations.
4. Outdoor Flame Fires must only be used for domestic purposes.
5. The warranty applies only to the components supplied by Rinnai. It does not apply to components supplied by others, such as isolating valves and pipe work, but not limited to these components.
6. Any inspection, service, repair or replacement activities associated with warranty on Rinnai products must be authorised by Rinnai Australia before commencement.
7. Where the appliance has not been sited in accordance with the installation instructions or installed such that normal service access is difficult, a service charge will apply. If, at the discretion of the attending service person, access is deemed dangerous, service will be refused. Any work required to gain reasonable access to the appliance will be chargeable by the attending service person.

8. Where a failed component is replaced under warranty, the balance of the original appliance warranty will remain effective. The replacement part or appliance does not carry a new warranty.
9. Rinnai reserves the right to transfer functional components from other appliances if they are suitable.
10. Rinnai reserves the right to have the product returned to the factory for inspection.

Warranty Exclusions

No warranties except those implied and that by law cannot be excluded are given by Rinnai in respect of Goods supplied. Where it is lawful to do so, the liability of Rinnai for a breach of a condition or warranty is limited to the repair or replacement of the Goods, the supply of equivalent Goods, the payment of the cost of repairing or replacing the Goods or acquiring equivalent Goods as determined by Rinnai.

The following exclusions may cause the warranty to become void and will result in a service charge and costs of parts (if required):

1. Usage other than domestic purposes, such as in cafes, restaurants, commercial eateries and other usage patterns above and beyond that of a typical family, but not limited to these.
2. Accidental damage and acts of God.
3. Failure due to abuse or misuse, improper maintenance, failure to maintain or improper storage.
4. Discolouration of metallic components due to heat.
5. Wear, general deterioration and corrosion as a result of improper storage, extreme weather or extreme local atmospheric conditions.
6. Failure due to incorrect or unauthorised installations.
7. Failure or damage caused by alterations, service or repair work carried out by persons other than Rinnai service persons or service agents.
8. Where it is found that there is no fault with the appliance and the issue is related to the installation or is due to the failure of gas supply.
9. Labour costs incurred due to a Rinnai Service person or service agent performing checks which should have been carried out by the customer in accordance with the Customer Instructions and where no fault is found.



1st-Care
installation • service

Need a Service?

Rinnai appliances like any, benefit from regular maintenance in order to maximise ongoing performance.

We recommend that our appliances are serviced at least every 2 years to minimise any potential down time, ensure safety of the product and ultimately prolong the life span of the unit.

To support this, our highly experienced 1st-Care Service Team are available to assist with any of your ongoing service and installation needs.



Call 1st-Care on 1300 555 545 to make a booking

SEND US YOUR PHOTOS!

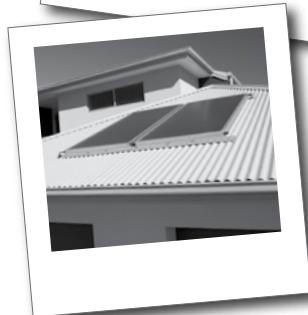
Proud of your Rinnai appliance installation?

If you think that your Rinnai appliance installation is worthy of showcasing, then why not send us a photo or two! All you need is a computer and a digital camera.

Once you've selected the best shots:

1. Go on-line at rinnai.com.au
2. Click the Promotions section
3. Click on the send us your photos icon and follow the prompts

Cheers
Rinnai Marketing Team



Rinnai



Heating Solutions for indoors

Rinnai Energysaver® Power Flued Gas Heating

The Rinnai Energysaver® range of Power Flued heaters achieve an ideal balance of an even spread of warm clean air throughout the room, at efficiency levels which out perform most other heating systems. Thermostatically controlled for true peace of mind, the new Rinnai Energysavers offer the ultimate in comfort and safety.

- Efficiency rating between 4.2 - 4.3 Stars
- Superior indoor air quality with zero emissions into the room
- Power Flued allowing flexibility with multiple installation options
- Full Electronic Thermostatic Control
- Dual Digital Timers with Pre-Heat and Economy Modes
- Inbuilt Humidifier Tray
- Child Lock prevents unwanted access

For further information or to download a brochure see www.rinnai.com.au

Rinnai

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For further information visit
www.rinnai.com.au